

POLY TC10 FAQ

What is the Poly TC10?

The Poly TC10 is an intuitive two-in-one touch panel for room scheduling and meeting control. Its versatile design allows for it to be mounted outside the room as a scheduling display or inside the room as a tabletop controller.

Why is the Poly TC10 important?

The introduction of the Poly TC10 marks the first foray in the scheduling display market for Poly. With the return to the office, increased emphasis is placed on room utilization and optimization. Effective space scheduling is a fast-emerging focus area in this space. With the Poly TC10, Poly can now capture this growing opportunity, as well as expand the breadth and depth of its video portfolio, making Poly a one-stop shop for customers.

What key customer pain points are solved with the Poly TC10?

The Poly TC10 reduces the time employees spend finding an available room or booking meeting spaces. It provides a larger 10-inch high-resolution touch display that makes control options clear and accessible and enables users to quickly start meetings and control video calls with ease. Given its flexible and sleek design, the Poly TC10 can be discreetly mounted on wall or glass or set on a table on a multi-angle stand, meeting the needs of any office space.

Will the Poly TC10 replace the Poly TC8?

The Poly TC10 will not replace the Poly TC8. While both touch panels share similar features, the Poly TC10 offers superior functionality and addresses different customer needs. The primary use case for the Poly TC10 is room scheduling, a feature not supported by the Poly TC8. In addition, the Poly TC10 provides a larger 10-inch high-resolution touch display, which is ideal for larger conference rooms. Below a more detailed comparison between the Poly TC10 and the Poly TC8:

FEATURE	POLY TC10	POLY TC8
SIZE OF DISPLAY	10.1-inch	8-inch
MEETING CONTROLLER	Yes	Yes
ROOM SCHEDULING	Yes	No
STANDALONE MODE	Yes	No
MOUNTING OPTIONS	Wall/glass mount or adjustable stand	Static stand
EXTRON INTEGRATION	Yes	Yes
COMPATIBLE SYSTEMS	Poly OS video system or Zoom Room system	Poly OS video system or Zoom Room system
ROOM SIZE	Medium to large conference rooms	Huddle and small conference rooms
POWER	PoE	PoE
MSRP	\$1099	\$749

What Poly video systems will the Poly TC10 support?	The Poly TC10 is compatible with any current Poly OS video system, including the Poly Studio X video bars and the Poly G7500.
What is the recommended room size for the Poly TC10?	Given its larger 10-inch display, the Poly TC10 is ideal for medium to large conference rooms and boardrooms.
When will the Poly TC10 start shipping?	The Poly TC10 will launch November 8, 2022 at Zoomtopia and be available for shipping in selected countries ¹ .
When will the Poly TC10 be added to the price list?	The Poly TC10 will be added to the global price list and be quotable on November 15, 2022.
What is the MSRP for the Poly TC10?	As a standalone video accessory, the MSRP is \$1099.
Will the Poly TC10 be bundled with other Poly products?	At launch, the Poly TC10 will be available as a standalone accessory and as part of the Poly Studio Bundle for Zoom Rooms. In the future, the Poly TC10 will also be bundled with other Poly OS video systems.
Will TAA and JITC versions be available?	While not available at launch, TAA and JITC versions of the Poly TC10 will be available in 1H CY23.
Is the Poly TC10 certified for Zoom Rooms or Microsoft Teams Rooms?	At launch, the Poly TC10 will be certified for Zoom Rooms. Microsoft Teams Rooms certifications for control and scheduling are expected 1H CY23.
What scheduling software does the Poly TC10 support?	At launch, the Poly TC10 will only support the Zoom scheduling software.
How do you set up a Poly TC10?	<p>The Poly TC10 can be set up in a number of ways to meet various customer needs.</p> <ul style="list-style-type: none">• As an in-room controller, the Poly TC10 can be paired with any Poly OS video system, including the Poly Studio X video bars or Poly G7500. Once paired, it seamlessly integrates with cloud video applications (except Microsoft Teams) running on the video system to offer familiar controls and complete feature support. The Poly TC10 can also be paired with any Poly or third-party Zoom Room system.• As a scheduler, the Poly TC10 can be used as a Zoom scheduling display.
Does the Poly TC10 support environmental controls?	When set up as an in-room controller and paired with a Poly OS video system, the Poly TC10 supports environmental controls via integration with Extron. The environmental control dock can be quickly accessed by tapping the Poly logo on the bottom right-hand corner of the Poly TC10.
How many Poly TC10 touch displays can be added to a room?	Given its dual purpose, several Poly TC10 displays can be added to a single room. For example, a Poly TC10 can be installed outside the room as a scheduler, and another one, inside the room as a meeting controller. In larger conference rooms, a Poly TC10 can be placed at each end of a long table. In smaller conference rooms, a Poly TC10 can be installed outside the room as a scheduler, while a Poly TC8 is used inside the room as a meeting controller.

Can a Poly TC10 be installed in a non-video enabled room?	The Poly TC10 via standalone mode can be installed outside any bookable space whether or not the space is video enabled. It can be mounted outside office nooks, huddle spaces or any open-plan office corner, helping make the most out of office real estate.
How is the Poly TC10 managed?	At launch, the Poly TC10 can be managed via the Zoom Device Management platform. In addition, Poly Lens support will be available in a future release ² .
How is the Poly TC10 connected and powered?	The Poly TC10 connects to your network via power over ethernet (PoE). The single PoE cable provides both power and connectivity.
How is the Poly TC10 installed?	There are several installation options for the Poly TC10. When mounted on a wall, the Poly TC10 includes a junction box mount (J-box) for dry walls. An additional glass mullion mount can be purchased for a discreet fit on glass walls. The Poly TC10 also ships with a multi-angle stand for tabletop surfaces. The unique tabletop stand is adjustable providing either a 30° or 60° viewing angle for better visibility.
What is the purpose of the multi-color LED lights?	The large, multi-color LED lights on the Poly TC10 serve a dual purpose. When installed as a scheduler outside the room, the LED lights indicate room availability from a distance. When used as a meeting controller, they signal mute status from anywhere in the room.
What is the purpose of the illuminated Poly logo on the Poly TC10?	The illuminated logo on the bottom right-hand corner of the Poly TC10 is an exciting new feature. By tapping the logo, you can quickly launch the control dock for access to settings, environmental controls and device mode.
What color options are available for the Poly TC10?	The Poly TC10 is available in black or white.
What comes inside the box?	<ul style="list-style-type: none"> • Poly TC10 • Dry wall/J-box mount • Tabletop stand • Mounting hardware • RJ45 (LAN) cable • Quick start QR code • Printed warranty statement • Poly Lens coaster • Eco-friendly packaging

¹Tier 1 countries include: NA: USA and Canada; EU/EFTA: Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, Switzerland, United Kingdom; APAC: Australia, New Zealand, and Japan.

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