



Product Bulletin Update

Product: Jabra Evolve series & Engage 50
Subject: New Value pack including MS Teams certification
Date: June 17th, 2020



Microsoft Teams Certification for Jabra Evolve and Engage Products

Dear Reseller,

In-line with Microsoft's 2019 announcement that **Skype for Business will retire on July 31st 2021**, and will be **replaced with Microsoft Teams**, we are happy to announce that we will be releasing Value Pack updates to our Skype for Business certified legacy devices, to become Microsoft Teams certified.

We want to provide our customers, who have our legacy Skype for Business certificated products with a flexible upgrade possibility when migrating from Skype to Teams, and to provide Teams Certified headsets going forward.

This means that we will implement new software to the existing MS SKUs, and we will add a Microsoft Teams sticker on the packaging.

Please note that:

- **This will be implemented as a SW update on existing MS SKUs**
- Nothing will change if you do not have Microsoft Teams installed. Skype will open instead of Teams.
- UC SKUs will **not** be affected
- There will be **no physical product updates**, e.g. no dedicated Teams button like on Evolve2
- QSGs, Web manuals, marketing materials and Jabra.com will be updated accordingly

How will it work?

HOW IT WORKS ON WIRELESS PRODUCTS

VISUAL
NOTIFICATIONS
SHOW ON DONGLE:



MULTI-FUNCTION
BUTTON INVOKES
TEAMS



HOW IT WORKS ON CORDED PRODUCTS

CONTROLLER ANSWER/END
BUTTON INVOKES TEAMS



The Link370 LED behavior will be:

- Microsoft Teams **meeting** ready to join - Purple flashing
- Microsoft Teams **missed call** - Purple flashing
- Microsoft Teams **voicemails** - Purple flashing
- Microsoft Teams **client ready** - Purple static

Headset / Controller functionalities will be:

- **Teams LED notifications**
- **Teams invocation** will replace hook-off. The button previously used to open Skype for Business will now be open Microsoft Teams

Upgrade schedule

Selected Legacy Evolve/Engage Headsets can be upgraded to meet Microsoft Teams certification through Value Packs according to this schedule:

Product name	Available in Jabra Direct / Express	Value Pack number
Evolve 65	August 3rd, 2020	VP3
Evolve 75	August 3rd, 2020	VP2
Evolve 20	August 15th, 2020	VP3
Evolve 30II	August 15th, 2020	VP2
Evolve 40	August 15th, 2020	VP3
Evolve 80	August 15th, 2020	VP3
Evolve 65e	Q4, 2020	VP2
Evolve 75e	Q4, 2020	VP2
Evolve 65t	Q4, 2020	VP2
Engage 50	August 3rd, 2020	VP1

For products out of production, there will be a separate product bulletin later with relevant information regarding date code.

For questions

If you have any questions, please do not hesitate to reach out to your local Jabra Channel Account Manager.

