

Headset Parts and Accessories Guide H1 2025

Poly Headsets and USB Speakerphones

Blackwire Family



Voyager Family



Savi Family



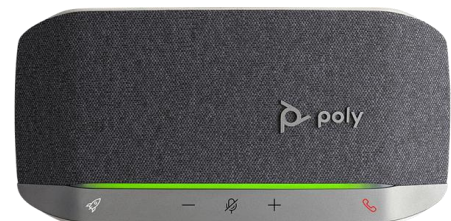
CS500 Family



EncorePro Family



Sync Family



Blackwire Family

Blackwire 8225



Blackwire 5200 Series



Blackwire 3300 Series



Blackwire 3200 Series



Blackwire 8225



786D2AA



783Q9AA



HP SKU Number

783Q9AA
786D2AA

HP 100 Character description

Poly Blackwire 8225 Leatherette Ear Cushions (2 Pieces)
Poly Voyager Focus 2 Case

Blackwire 5200 Series



HP SKU Number

- 85S19AA
- 85S08AA
- 786D1AA

HP 100 Character description

- Poly Blackwire 5000 Leatherette Ear Cushions (2 Pieces)
- Poly Blackwire 5200 Y Training Cable*
- Poly Voyager 4300 Case

NOTES

* Blackwire 5200 Y Cable supports listening only on the supervisor side

Blackwire 3300 Series



85S23AA



786D1AA



85S22AA



HP SKU Number

85S23AA

85S22AA

786D1AA

HP 100 Character description

Poly Blackwire 3310/3320 Foam Ear Cushions (2 Pieces)

Poly Blackwire 3315/3325 Leatherette Ear Cushions (2 Pieces)

Poly Voyager 4300 Case

Blackwire 3200 Series



85S24AA



786D1AA



85S15AA



HP SKU Number

7S4M7AA
85S15AA
85S24AA
786D1AA

HP 100 Character description

Poly Blackwire C3225 Top
Poly Blackwire C310/320 Foam Ear Cushions (2 Pieces)
Poly Blackwire 3200 Leatherette Ear Cushions (2 Pieces)
Poly Voyager 4300 Case

Poly Voyager Series

Voyager Focus 2 Series



Voyager 4300 Series



Voyager Legend 50



Voyager Free 60 Series



Voyager Surround 80 / 85



Voyager Focus 2 UC



783R8AA



783R6AA



786D2AA



786C9AA



786C4AA



HP SKU Number

786D2AA
783R8AA
783R6AA
783R7AA
786C9AA
786D0AA
786C4AA
786C5AA

HP 100 Character description

Poly Voyager Focus 2 Case
Poly Voyager Focus 2 Leatherette Ear Cushions (2 Pieces)
Poly Voyager USB-A Charging Stand*
Poly Voyager USB-C Charging Stand*
Poly Voyager Office Base
Poly Voyager Microsoft Teams Certified Office Base
Poly BT700 USB-A Bluetooth Adapter
Poly BT700 USB-C Bluetooth Adapter

NOTES

* Poly Voyager Charge stand can also be used with Voyager Focus 2 and Savi 7300/7400 headsets

Voyager 4300 Series



783R5AA



783R6AA



786D1AA



786C9AA



786C4AA



HP SKU Number

786D1AA
783R5AA
783R7AA
786D0AA
786C4AA
786C5AA
784P9AA
784Q0AA

HP 100 Character description

Poly Voyager 4300 Case
Poly Voyager 4300 Leatherette Ear Cushions (2 Pieces)
Poly Voyager USB-C Charging Stand*
Poly Voyager Microsoft Teams Certified Office Base
Poly BT700 USB-A Bluetooth Adapter
Poly BT700 USB-C Bluetooth Adapter
Poly USB-A to USB-C Cable (1500mm)
Poly USB-C to USB-C Cable (1500mm)

NOTES

* Poly Voyager Charge stand can also be used with Voyager Focus 2 and Savi 7300/7400 headsets

Voyager Legend 50



Voyager Office Base (headset not included in accessory)



HP SKU Number

AW6U1AA
AW6U3AA
AW6U5AA
B0VR7AA
AW6U4AA

HP 100 Character description

Poly Voyager Office Base for 4300/Legend 50/Focus 2 WW
Poly Voyager Office Base-M for 4300/Legend 50/Focus 2 WW
Poly Voyager Legend 50 Dock Accessory for Voyager Office Base WW
Poly Voyager Legend 50/30 Mobile Charge Case WW
Poly Voyager Legend 50/30 Eartips S/M/L WW

Voyager 5200 Series



85Q22AA



9J334AA



HP SKU Number

85Q21AA
85Q22AA
85Q26AA
786C4AA
786C5AA
9J334AA

HP 100 Character description

Poly Voyager 5200 Large Eartips and Foam Covers (3 Pieces)
Poly Voyager 5200 Medium Eartips and Foam Covers (3 Pieces)
Poly Voyager 5200 Small Eartips and Foam Covers (3 Pieces)
Poly BT700 USB-A Bluetooth Adapter
Poly BT700 USB-C Bluetooth Adapter
Poly Voyager 5200 Charging Case +USB-A Cable

Poly Voyager Free 60 Series



8L5A6AA



8L5A0AA



8L5A5AA



8L580AA



8L584AA / 8L586AA



HP SKU Number

HP 100 Character description

8L5A0AA	Poly Voyager Free 60 Black Eartips (2 Pieces)
8L5A1AA	Poly Voyager Free 60 White Eartips (2 Pieces)
8L599AA	Poly Voyager Free 60 UC Soft Case
8L580AA	Poly Voyager Free 60 UC Black Basic Charge Case
8L582AA	Poly Voyager Free 60 UC White Basic Charge Case
8L5A3AA	Poly Voyager Free 60 USB-C to USB-A Charging Cable
8L5A4AA	Poly Voyager Free 60 USB-C to USB-C Charging Cable
8L5A5AA	Poly Voyager Free 60+ UC 3.5mm Audio Adapter Cable
8L584AA	Poly Voyager Free 60+ UC Black Touchscreen Charge Case for BT700 USB-A Adapter
8L586AA	Poly Voyager Free 60+ UC Black Touchscreen Charge Case for BT700 USB-C Adapter
8L587AA	Poly Voyager Free 60+ UC White Touchscreen Charge Case for BT700 USB-A Adapter

Poly Voyager Free 60 Series

Continued



8L5A6AA



8L5A0AA



8L5A5AA



8L580AA



8L584AA / 8L586AA



HP SKU Number

8L590AA

8L5A6AA

8L5B1AA

8L5A8AA

8L5B0AA

HP 100 Character description

Poly Voyager Free 60+ UC White Touchscreen Charge Case for BT700 USB-C Adapter

Poly Voyager Free 60/60+ Black Earbuds (2 Pieces)

Poly Voyager Free 60/60+ White Earbuds (2 Pieces)

Poly Voyager Free 60/60+ Microsoft Teams Certified Black Earbuds (2 Pieces)

Poly Voyager Free 60/60+ Microsoft Teams Certified White Earbuds (2 Pieces)

Voyager Surround 80/85 UC



9C6M5AA



9C6M4AA



9C6M6AA



HP SKU Number HP 100 Character description

9C6M3AA	Poly Voyager Surround 80/85 UC USB-C to USB-C Charging Cable
9C6M4AA	Poly Voyager Surround 80/85 UC 3.5mm Audio Adapter Cable
9C6M6AA	Poly Voyager Surround 80/85 UC Soft Case
9C6M5AA	Poly Voyager Surround 80/85 UC Left and Right Ear Cups
786C4AA	Poly BT700 USB-A Bluetooth Adapter
786C5AA	Poly BT700 USB-C Bluetooth Adapter

Voyager Focus UC



786D2AA



85R99AA



786C4AA



HP SKU Number

85Q51AA
786C4AA
786C5AA
786D2AA
85R99AA

HP 100 Character description

Poly Voyager Focus UC Leatherette Ear Cushions (2 Pieces)
Poly BT700 USB-A Bluetooth Adapter
Poly BT700 USB-C Bluetooth Adapter
Poly Voyager Focus 2 Case
Poly Voyager Focus UC USB-A Charging Stand

Poly Savi and CS Series

Savi 7400/8400 Office Base



Savi 8200 / 8400 Series



Savi 7300/7400 Series



Savi 7200 Series



D400 DECT Adapters



CS500 Series



EHS and Lifter Accessories



Savi 7400/8400 Office Base



8L569AA



8L558AA



HP SKU Number HP 100 Character description

8L569AA#UUF	Poly Savi 8400/7400 Office DECT 1880-1900 MHz Base
8L569AA#ABG	Poly Savi 8400/7400 Office DECT 1880-1900 MHz Base
8L569AA#ABB	Poly Savi 8400/7400 Office DECT 1880-1900 MHz Base
8L571AA#ABA	Poly Savi 8400/7400 Office DECT 1920-1930 MHz Base
8L558AA#UUF	Poly Savi 8400/7400 Office Microsoft Teams Certified DECT 1880-1900 MHz Base
8L558AA#ABG	Poly Savi 8400/7400 Office Microsoft Teams Certified DECT 1880-1900 MHz Base
8L558AA#ABB	Poly Savi 8400/7400 Office Microsoft Teams Certified DECT 1880-1900 MHz Base
8L562AA#ABA	Poly Savi 8400/7400 Office Microsoft Teams Certified DECT 1920-1930 MHz Base
8L573AA	Poly Savi 84410/8420 Office Charging Cradle
8L577AA	Poly Savi 8440/8445 Office Charging Cradle
8L556AA	Poly Savi 7410/7420 Office Charging Cradle

Savi 8200 / 8400 Office and UC Series

Continued



85R34AA



85Q63AA



85R37AA



8Y9C4AA



85R45AA



85R41AA



HP SKU Number

HP 100 Character description

783M9AA

Poly Savi 8210/8220 Universal Power Supply -9V 500mA

85R37AA

Poly Savi 8210 Battery with Removal Tool

85R39AA

Poly Savi 8220 Battery with Removal Tool

85R41AA

Poly Savi 8240/8245 Battery

85R43AA

Poly Savi 8240/8245 USB-A Charging Cable for Headset and Battery

85R44AA

Poly Savi 8240/8245 Deluxe Charging Cradle

85R45AA

Poly Savi 8240/8245 Fit

85Q65AA

Poly Savi 8240/8245 Foam Sleeves for Earloop (20 Pieces)

85R47AA

Poly Savi 8240/8245 Standard Charging Cradle

85R49AA

Poly Savi 8245 Deluxe Cradle with Battery

85R65AA

Poly Savi W8210/8220 Charging Cradle

Savi 8200 / 8400 Office and UC Series

Continued



85R31AA



85R32AA



85R57AA



85R59AA



HP SKU Number

HP 100 Character description

85R31AA

Poly Savi 740/745 Headband*

85R32AA

Poly Savi 740/745 Neckband*

85R59AA

Poly Savi Office Universal AC Power Supply with Straight Plug -9V 1000mA

NOTES

* Savi 740/745 accessories can also be used with Savi 8245/8445 headsets

Savi 7300 / 7400 Series

Continued



Savi 7310



Savi 7320



783R6AA



85R59AA



HP SKU Number

783N2AA#ABA
8Y9B7AA#ABB
783N1AA#ABA
8Y9B9AA#ABB
8Y9B9AA#ABG
8Y9B9AA#UUF
783N3AA#ABA
9V8Z6AA#ABJ
9V8Z7AA#ABJ
9V8Z8AA#ABJ
85R59AA

HP 100 Character description

Poly Savi 7310 Monaural Microsoft Teams Certified DECT 1920-1930 MHz Top
Poly Savi 7320 Stereo DECT 1880-1900 MHz Top
Poly Savi 7320 Stereo DECT 1920-1930 MHz Top
Poly Savi 7320 Stereo Microsoft Teams Certified DECT 1880-1900 MHz Top
Poly Savi 7320 Stereo Microsoft Teams Certified DECT 1880-1900 MHz Top AUST
Poly Savi 7320 Stereo Microsoft Teams Certified DECT 1880-1900 MHz Top A/P
Poly Savi 7320 Stereo Microsoft Teams Certified DECT 1920-1930 MHz Top
Poly Savi 7320 Stereo DECT 1893-1906 MHz Top JPN2
Poly Savi 7310 Monaural Microsoft Teams Certified DECT 1893-1906 MHz Top JPN2
Poly Savi 7320 Stereo Microsoft Teams Certified DECT 1893-1906 MHz Top JPN2
Poly Savi Office Universal AC Power Supply with Straight Plug -9V 1000mA

Savi 7300 / 7400 Series



Savi 7310



Savi 7320



783R6AA



85R59AA



HP SKU Number

HP 100 Character description

783R6AA

Poly Voyager USB-A Charging Stand*

783R7AA

Poly Voyager USB-C Charging Stand*

784P8AA

Poly Savi 7300 Battery with Removal Tool

783Q8AA

Poly Savi 7300 Leatherette Ear Cushions (2 Pieces)

8Y9B6AA#ABG

Poly Savi 7310 Monaural DECT 1880-1900 MHz Top

8Y9B6AA#ABB

Poly Savi 7310 Monaural DECT 1880-1900 MHz Top

8Y9B6AA#UUF

Poly Savi 7310 Monaural DECT 1880-1900 MHz Top A/P

783N0AA#ABA

Poly Savi 7310 Monaural DECT 1920-1930 MHz Top

9V8Z7AA#ABJ

Poly Savi 7310 Monaural Microsoft Teams Certified DECT 1893-1906 MHz Top JPN2

8Y9B8AA#ABB

Poly Savi 7310 Monaural Microsoft Teams Certified DECT 1880-1900 MHz Top

8Y9B8AA#ABG

Poly Savi 7310 Monaural Microsoft Teams Certified DECT 1880-1900 MHz Top AUST

8Y9B8AA#UUF

Poly Savi 7310 Monaural Microsoft Teams Certified DECT 1880-1900 MHz Top A/P

Savi 7200 Series



8Y9C0AA / 783Q5AA



8Y9C1AA / 783Q6AA



85R57AA



85R59AA



HP SKU Number

85R92AA

85Q53AA

8Y9C0AA#ABB

783Q5AA#ABA

8Y9C1AA#UUF

8Y9C1AA#ABB

783Q6AA#ABA

85R59AA

85R57AA

HP 100 Character description

Poly Savi 7200 Battery with Removal Tool

Poly Savi 7200 Leatherette Ear Cushion (1 Piece)

Poly Savi 7210 Monaural DECT 1880-1900 MHz Top

Poly Savi 7210 Monaural DECT 1920-1930 MHz Top

Poly Savi 7220 Stereo DECT 1880-1900 MHz Top

Poly Savi 7220 Stereo DECT 1880-1900 MHz Top

Poly Savi 7220 Stereo DECT 1920-1930 MHz Top

Poly Savi Office Universal AC Power Supply with Straight Plug -9V 1000mA

Poly Savi Office Telephone Interface Cable

D400 DECT USB Adapter



D400



85Q48AA



HP SKU Number	HP 100 Character description
---------------	------------------------------

8J8V7AA#ABB	Poly Savi D400 UC DECT 1880-1900 MHz Dongle
8J8W1AA#UUF	Poly Savi D400 UC Microsoft Teams Certified DECT 1880-1900 MHz Dongle
8J8W1AA#ABB	Poly Savi D400 UC Microsoft Teams Certified DECT 1880-1900 MHz Dongle
85T34AA#ABA	Poly Savi D400 UC Microsoft Teams Certified DECT 1920-1930 MHz Dongle
85T33AA#ABA	Poly Savi D400 UC DECT 1920-1930 MHz Dongle
85Q48AA	Poly USB-A to USB-C Adapter

CS500 Series



85Q98AA



85R57AA



HP SKU Number

85Q98AA
 784Q3AA#ABB
 85Q18AA
 85Q20AA
 85T27AA#ABG
 85T27AA#ABA
 85R88AA
 85R31AA
 85R32AA
 85R57AA
 85R61AA
 85R11AA
 85T23AA#ABA
 85T28AA#ABA

HP 100 Character description

Poly CS540 Battery
 Poly CS540 Battery (Enhanced EU Safety)
 Poly CS540 Earloops and Earbuds
 Poly CS540 Leatherette Ear Cushions (2 Pieces)
 Poly CS540 Top with Headband and Earloops
 Poly CS540 Top with Headband and Earloops
 Poly Savi 5 Unit Charge Base and Universal Power Supply -9V 1000mA
 Poly Savi 740/745 Headband
 Poly Savi 740/745 Neckband
 Poly Savi Office Telephone Interface Cable
 Poly Savi Office Universal AC Power Supply with Straight Plug -9V 500mA
 Poly CS500 Leatherette Ear Cushions (2 Pieces)
 Poly CS510/510-XD/WH300-XD 900 MHz Top
 Poly CS545/CS545-XD/WH500-XD 900 MHz Top

CS500 Series



85Q98AA



85R57AA



HP SKU Number

HP 100 Character description

85Q23AA

Poly CS540 Medium Eartips (25 Pieces)

85R19AA

Poly EncorePro HW530/540 Large and Small Earloops

85R21AA

Poly EncorePro HW530/540 Large Leatherette Ear Cushion (1 Piece)

85R23AA

Poly EncorePro HW530/540 Small Leatherette Ear Cushion (1 Piece)

85Q65AA

Poly Savi 8240/8245 Foam Sleeves for Earloop (20 Pieces)

85R72AA

Poly Savi WH500/CS545 Battery and USB-A Charging Cable

EHS & Lifter Accessories



85Q60AA



HP SKU Number

HP 100 Character description

85Q52AA	Poly APA-24 Electronic Hookswitch TAA
85Q55AA	Poly APC-43 Electronic Hookswitch TAA
85Q58AA	Poly APD-80 Electronic Hookswitch TAA
85Q59AA	Poly APN-91 Electronic Hookswitch TAA
85Q60AA	Poly APP-51 Electronic Hookswitch TAA
85Q78AA	Poly APS-11 Electronic Hookswitch TAA
85R00AA	Poly APU-76 Electronic Hookswitch TAA
85R01AA	Poly APV-63 Electronic Hookswitch TAA
85R17AA	Poly EHS 3.5mm to 3.5mm Cable

*(1) Poly TR-11 and RD-1 are not available in the US

Lifters and Other Generic Accessories



85Q48AA



85Q49AA



85R52AA



920Q4AA



HL10



85R52AA

HP SKU Number HP 100 Character description

85R55AA	Poly Savi Office S2 Telephone Cable
784Q1AA#ABG	Poly HL10 Handset Lifter
784Q1AA#UUF	Poly HL10 Handset Lifter
784Q1AA#ABM	Poly HL10 Handset Lifter
85R52AA	Poly Savi Office Straight Plug Online Indicator
920Q4AA	Poly Busy Light (Angle Plug)
85R57AA	Poly Savi Office Telephone Interface Cable
8L5A2AA#ABG	Poly Savi Office Power Supply with Right Angled Plug -9V 1000mA
8L5A2AA#AC3	Poly Savi Office Power Supply with Right Angled Plug -9V 1000mA
85R59AA	Poly Savi Office Universal AC Power Supply with Straight Plug -9V 1000mA
85Q48AA	Poly USB-A to USB-C Adapter

Poly EncorePro Series

EncorePro 300 Series



EncorePro 500 Series



EncorePro 700 Series



QD Accessories



EncorePro 300 Series



8K6N5AA#AC3



8K6P2AA#AC3



HP SKU Number

- 8K6N5AA#AC3
- 8K6P1AA
- 8K6P2AA#AC3

HP 100 Character description

- Poly Supraplus Clothing Clip Mirage
- Poly Black Ear Cushion Donut (25 Pieces)
- Poly Ear Cushion Kit Doughnut 01

EncorePro 500 Series



85Q31AA / 85Q34AA



85Q36AA



85R18AA



85R20AA



85R16AA



85Q39AA



HP SKU Number

HP 100 Character description

8K6N5AA#AC3	Poly Supraplus Clothing Clip Mirage
85Q31AA	Poly EncorePro HW510/520 Foam Ear Cushions (2 Pieces)
85Q39AA	Poly EncorePro HW510V/520V Voice Tube
85R18AA	Poly EncorePro HW530/540 Foam Ear Cushion (1 Piece)
85R19AA	Poly EncorePro HW530/540 Large and Small Earloops
85R21AA	Poly EncorePro HW530/540 Large Leatherette Ear Cushion (1 Piece)

EncorePro 700 Series



8K6N5AA#AC3



85R27AA/85R28AA



HP SKU Number

8K6N5AA#AC3

85R24AA

85R27AA

HP 100 Character description

Poly Supraplus Clothing Clip Mirage
Poly EncorePro HW700 Foam Ear Cushions and Mounting Plates (2 Pieces)
Poly EncorePro HW700 Leatherette Ear Cushions and Mounting Plates (2 Pieces)

Quick Disconnect (QD) Accessories



85R38AA



85S07AA (4 Pin)



85S09AA (6 Pin)



HP SKU Number

85Q45AA
85Q47AA
85Q14AA
85S26AA
920P2AA
85R38AA
85R69AA
85S07AA
920P8AA
784Q5AA
784S0AA

HP 100 Character description

Poly 4 Pin QD to 6 Pin QD Cable
Poly 4 Pin QD to 6 Pin QD Cable (0.13M)
Poly A10-11 Adapter
Poly A10-12 Adapter (S1 Plug)
Poly EncorePro Cable with QD Lock
Poly M22 to QD Cable
Poly QD to QD Lightweight Extension Cable with QD Lock
Poly Y Training Cable
Poly Quick Disconnect IN-LINE MUTE Control KIT
Poly U10P Short End Cable
Poly U10P-S Cable

Quick Disconnect (QD) Accessories

Continued



85R38AA



85S07AA (4 Pin)



85S09AA (6 Pin)



HP SKU Number

HP 100 Character description

784S2AA	Poly U10P-S19 Cable
85Q30AA	Poly 2.5mm to QD Cable (0.45M)
85Q32AA	Poly 2.5mm to QD Cable (3M)
85Q37AA	Poly 3.5mm to QD Cable (0.15M)
85Q40AA	Poly 3.5mm to QD Cable (3M)
85Q43AA	Poly 3.5mm to QD Cable for IP Touch (3M)
783S3AA	Poly HIS Cable TAA
783S2AA	Poly HIC-10 Cable

Poly Sync Series

Poly Sync 10



Poly Sync 20



Poly Sync 40



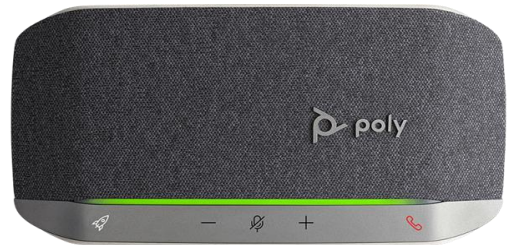
Poly Sync 60



Poly Sync Series



85R78AA / 85T35AA#AB2



HP SKU Number

85R80AA

85T35AA#AB2

85R78AA

786C4AA

786C5AA

85R82AA

HP 100 Character description

Poly Sync 40 Desk Mount

Poly Sync 40 Charging Stand with Power Supply (China only)

Poly Sync 40 Charging Stand with Universal Power Supply

Poly BT700 USB-A Bluetooth Adapter

Poly BT700 USB-C Bluetooth Adapter

Poly Sync 60 Universal Power Supply