ALSO

INVESTOR'S DAY

19 November 2019

BUSINESS MODEL & GROWTH DRIVER

MORE – ALSO'S SUSTAINABLE AND PROFITABLE GROWTH STRATEGY

The introduction of MORE in 2012 laid the foundation for the steady and sustainable development

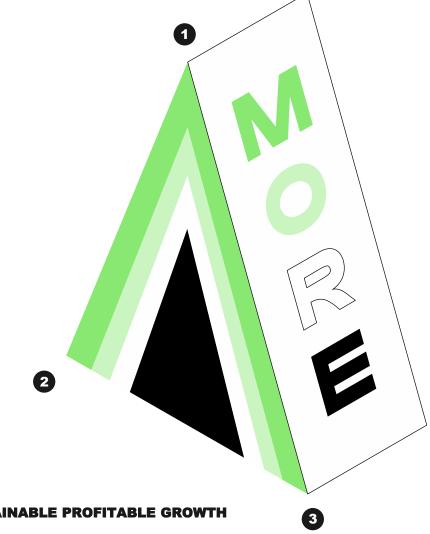
MAINTAIN

PTIMIZE

REINVENT

ENHANCE

ALSO attains growth that takes into account the capital structure and profitability of the company. These cornerstones define the conflicting priorities of our activities, and every decision is made on this basis



- **SUSTAINABLE PROFITABLE GROWTH**
- **CAPITAL STRUCTURE**
- **PROFITABILITY**

THE 3 BUSINESS MODELS



| | REVENUE TYPE | VOLUME | MARGIN | CUSTOMER RETENTION |
|--------------|-------------------------|--------|--------|-----------------------|
| SUPPLY | Mainly transactional | | | |
| SOLUTIONS | Mainly transactional | | | |
| AS-A-SERVICE | Mainly recurring | | | |

MEASURES TO INCREASE VALUE 2012 – 2019



ALSO BECOMING A TECHNOLOGY PROVIDER

| MAINTAIN | | Business ALSO, Actebis and Acquisitions | |
|----------|----------------------|--|--|
| OPTIMIZE | SUPPLY | Organic growth | |
| | PROFITABILITY LEVERS | Business Model Mix, Customer Mix, Vendor Mix, Product Category Mix, Operational Excellence | |
| | IT SYSTEMS | Harmonizing ERP (14 SAP introductions), BI, CRM, Web shop | |
| | PROGRAMS | POP, PIP, KISS, NWC, COC, Transformation | |
| REINVENT | SOLUTIONS/SERVICES | Development | |
| | PLATFORMS | ACMP, IoT, Security, Streaming | |
| ENHANCE | ACQUISITIONS | Business models and regions (20 acquisitions in 16 countries and integration) | |

FURTHER GROWTH DRIVERS

MEASURES 5 YEARS



 MAINTAIN
 Customers, manufacturers, credit lines

 OPTIMIZE
 Organic growth
 ► Transactional

 Consumptional
 ► IoT

 Expanding platforms
 ► Security

 ► Streaming

 ENHANCE
 Regional expansion Eastern Europe

 New acquisitions

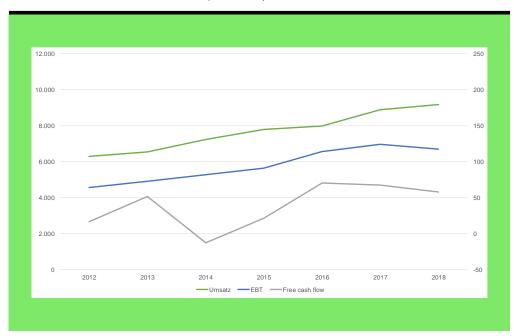
▶ MEASURES DEFINED FOR VALUE INCREASE

TRACK RECORD & OUTLOOK

RESULTS



TURNOVER, EBT, CASH IN MIO. €



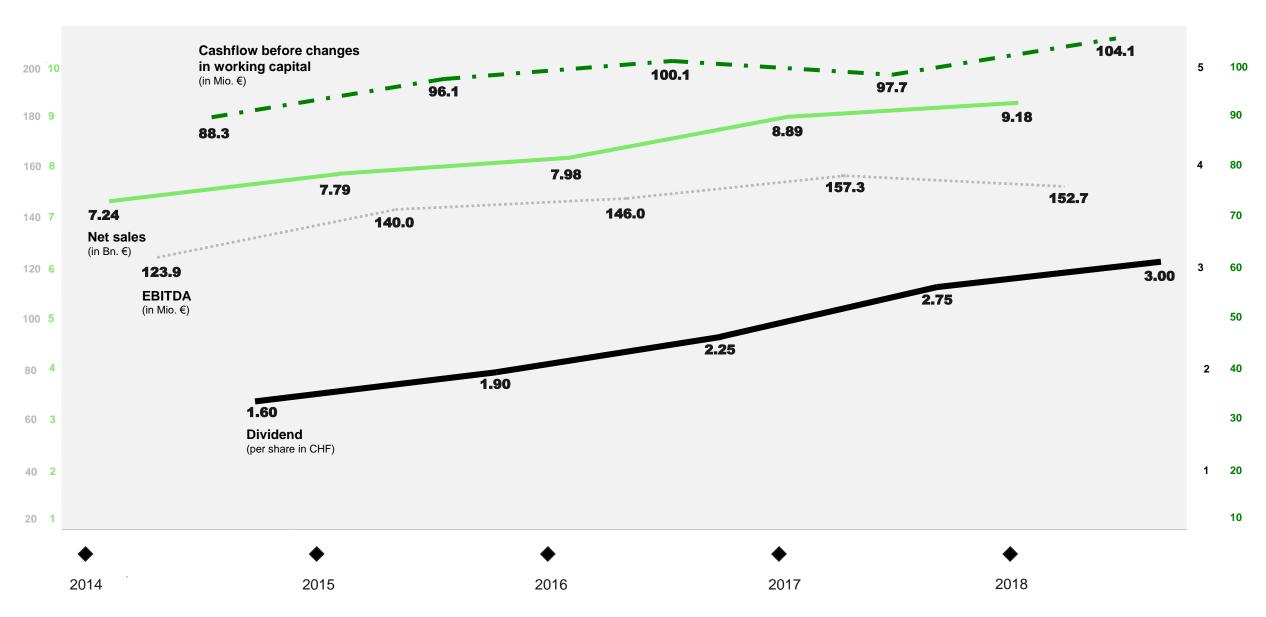
SHARE PRICE, INDICES



- ► SHAREHOLDERS WERE PAID A TOTAL OF € 133 MILLION IN DIVIDENDS FROM 2012 TO 2018
- ► PERFORMANCE OF ALSO ABOVE MARKET LEVEL
- ► € 1.2 BILLION ADDITIONAL MARKET CAPITALIZATION IN 8 YEARS (UNTIL 10/2019)

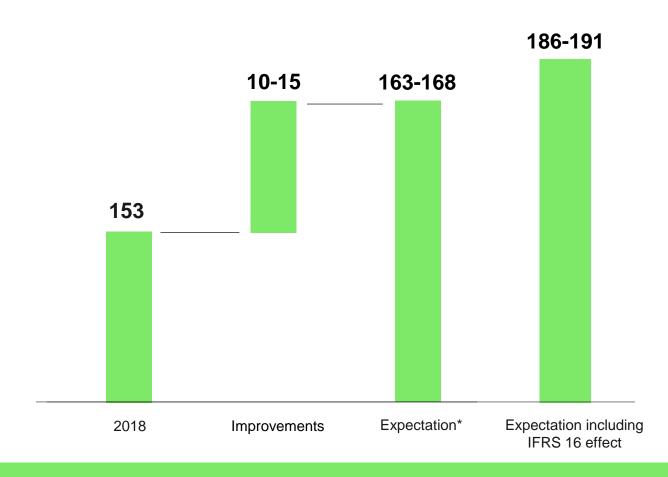
STRONG TRACK RECORD - ALSO KPIs





EXPECTATIONS 2019EBITDA IMPROVEMENT 10–15 MIO. €



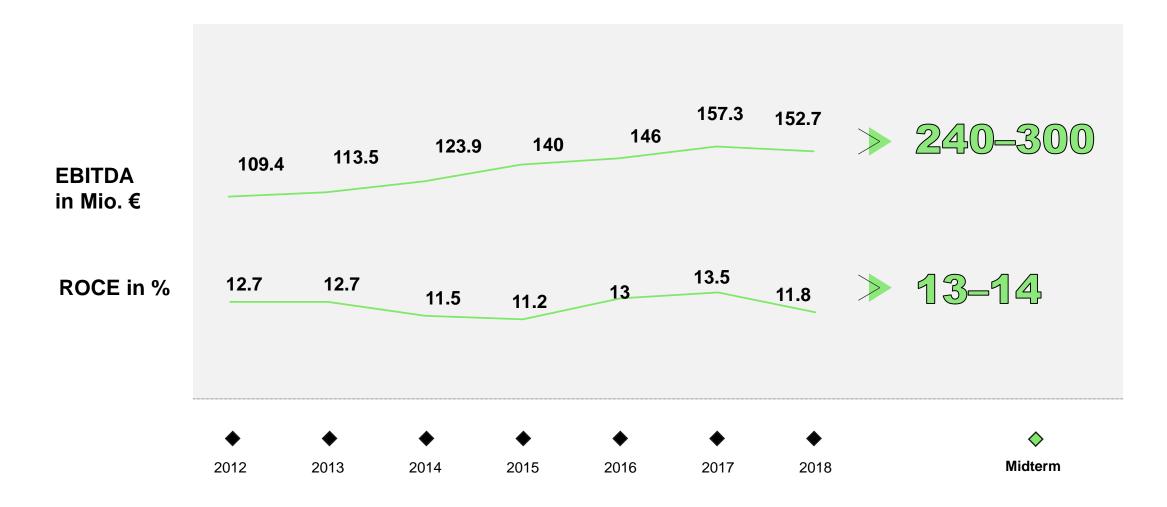


▶ OVER HALF OF TARGET ACHIEVED DUE TO ACCELERATED TRANSFORMATION

^{*} Before Adaption of IFRS 16 (Leasing)

MIDTERM OUTLOOK



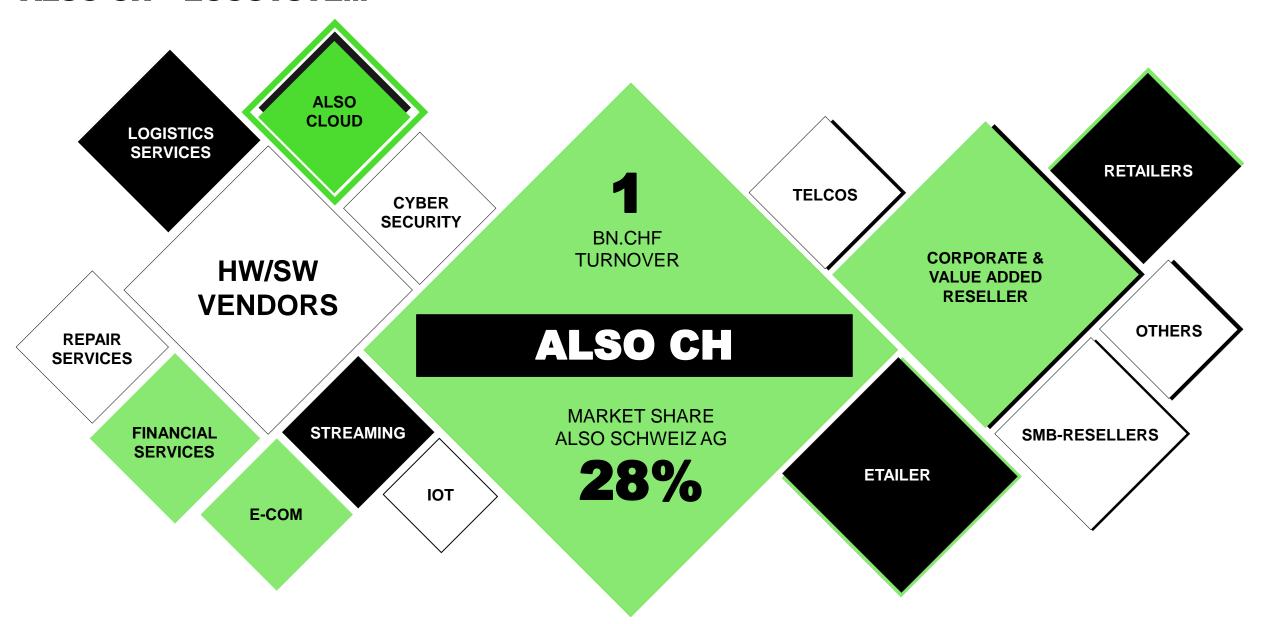


► CLEAR FOCUS ON DELIVERING OPERATING AND FINANCIAL RESULTS

GROWTH DRIVERS CLOUD

ALSO CH - ECOSYSTEM

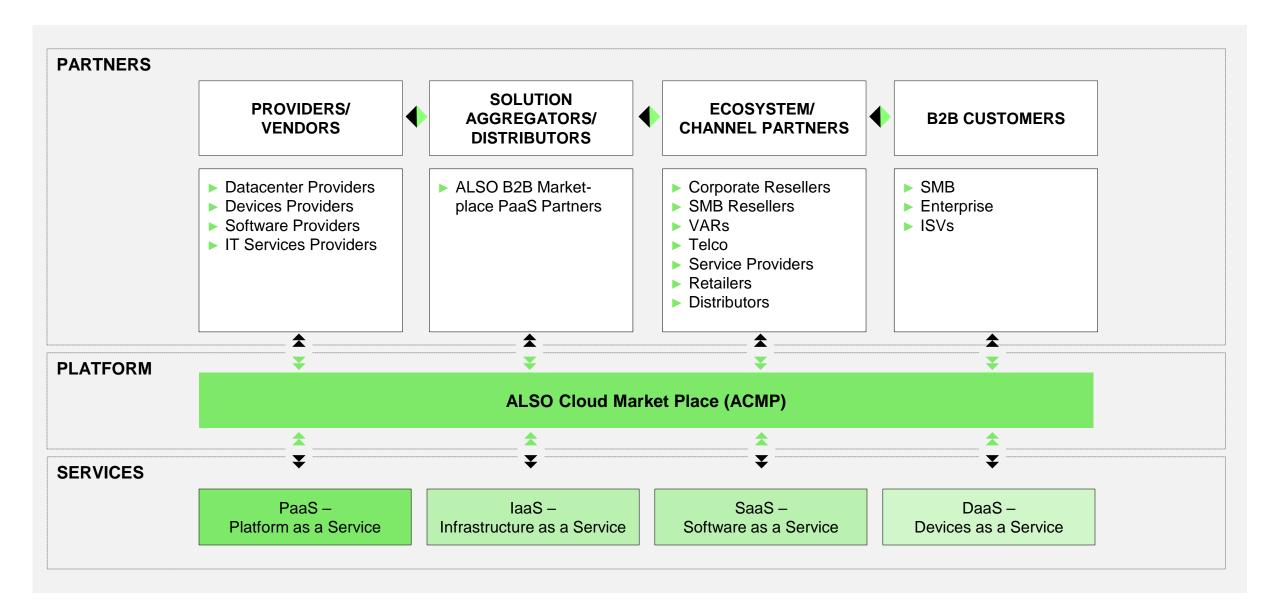




ALSO CLOUD MARKETPLACE ECOSYSTEM

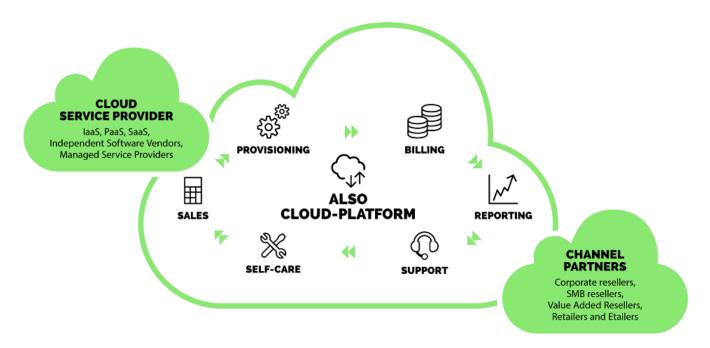


STRUCTURE AND COMPONENTS



ALSO CH CLOUD MARKET PLACE





Development HY 2019

Seats: +50%

Characteristics

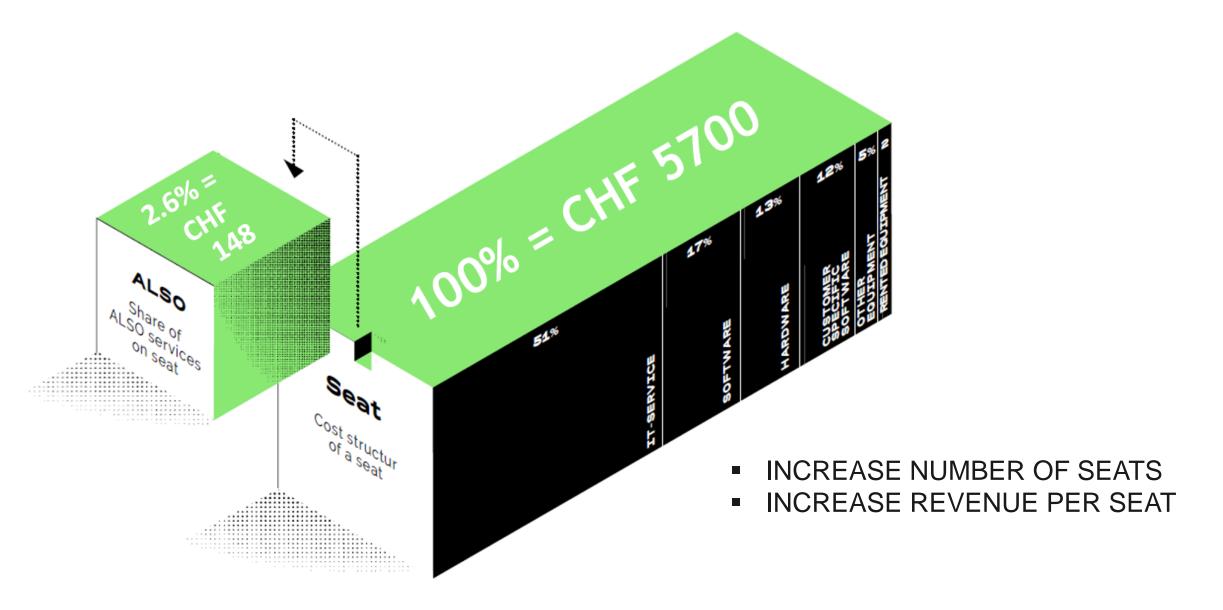
- 1. Simple User Management
- 2. Automatized settlement of invoices
- 3. Unique detailed reporting
- 4. White label marketplace possible
- Offer up to and including hardware workplaces

Thanks to the superiority of the ACMP we were able to win over 1 000 channel partner as «... as a Service» clients in a short time

By our own efforts, only in CH, impossible!

MONETIZATION OF THE CH CLOUD MARKET



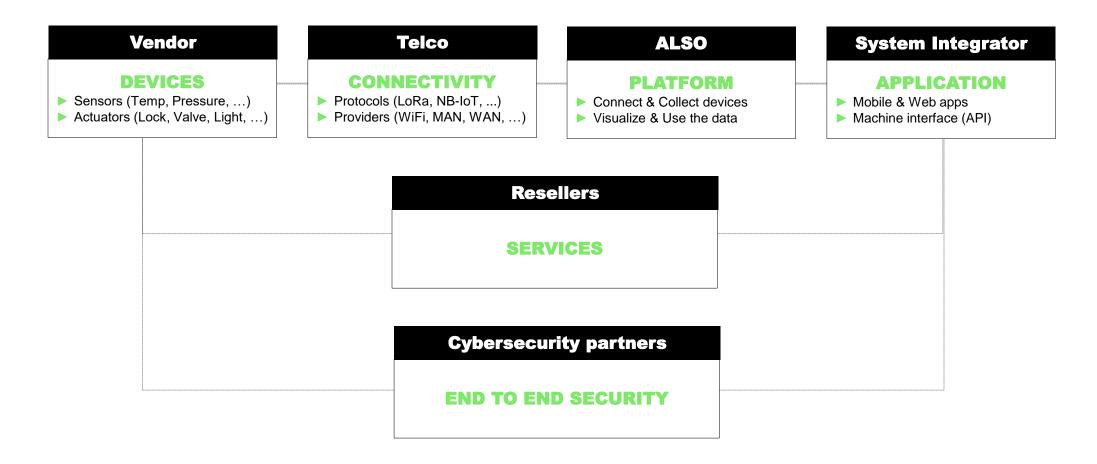


GROWTH DRIVERS

IOT

IOT ECOSYSTEM STRUCTURE AND COMPONENTS

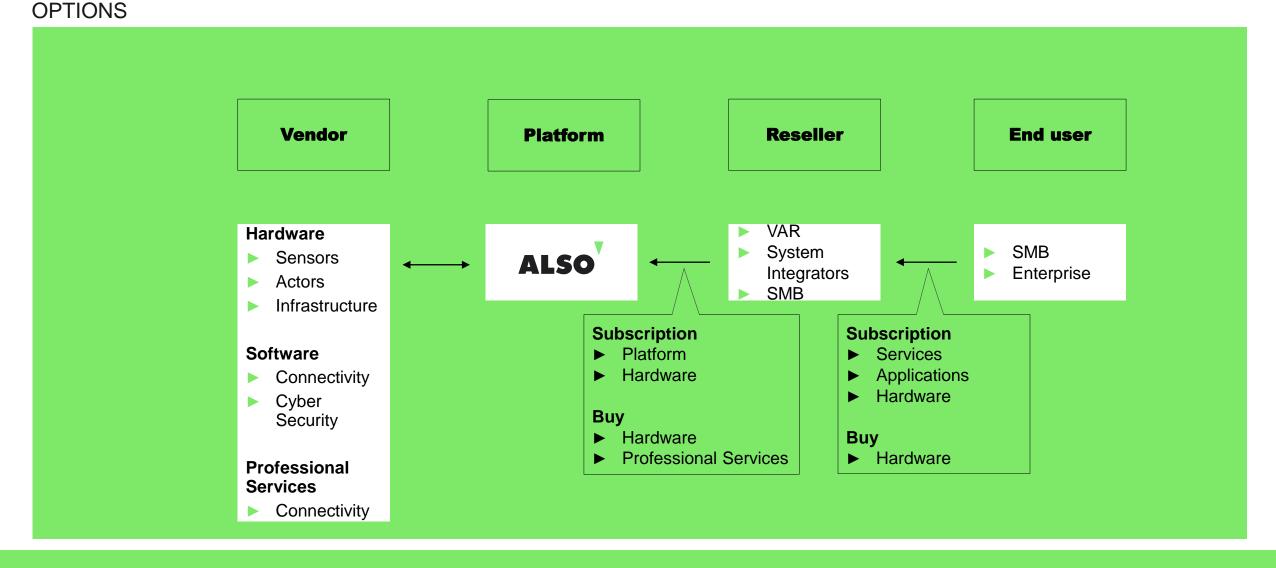




► MONETIZE IOT ECOSYSTEM COMPONENTS – EXPAND PLATFORM CAPABILITIES

IOT MONETIZATION



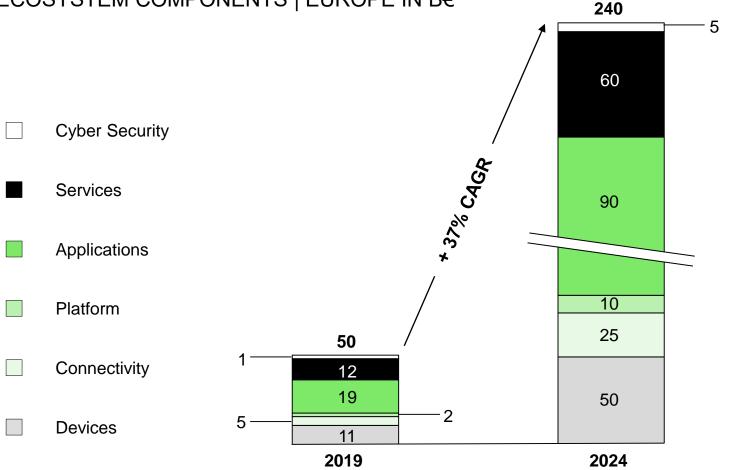


► IOT PLATFORM OFFERS MULTIPLE MONETIZATION OPTIONS – EXPLOIT MARKET GROWTH

MARKET DEVELOPMENT







MONETIZATION FOCUS

Growth phases

- Prototyping
- Solution applications
- Data monetization

Resellers

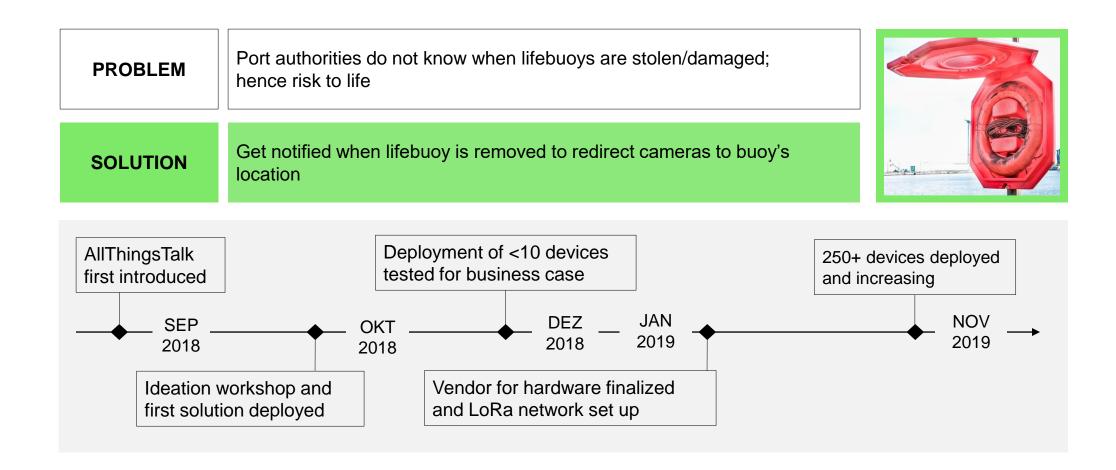
- Telco Operators
- System Integrators
- PaaS Partners

► TAM GROWS BY 37% EACH YEAR UNTIL 2024 – MONETIZATION OPPORTUNITIES IN EACH ECOSYSTEM COMPONENT

REFERENCE CASE: PORT OF ANTWERP



RAPID DEPLOYMENT



► RAPID DEPLOYMENT AVAILABLE TODAY – NEXT: INTEGRATE ANALYTIC APPLICATIONS

GROWTH

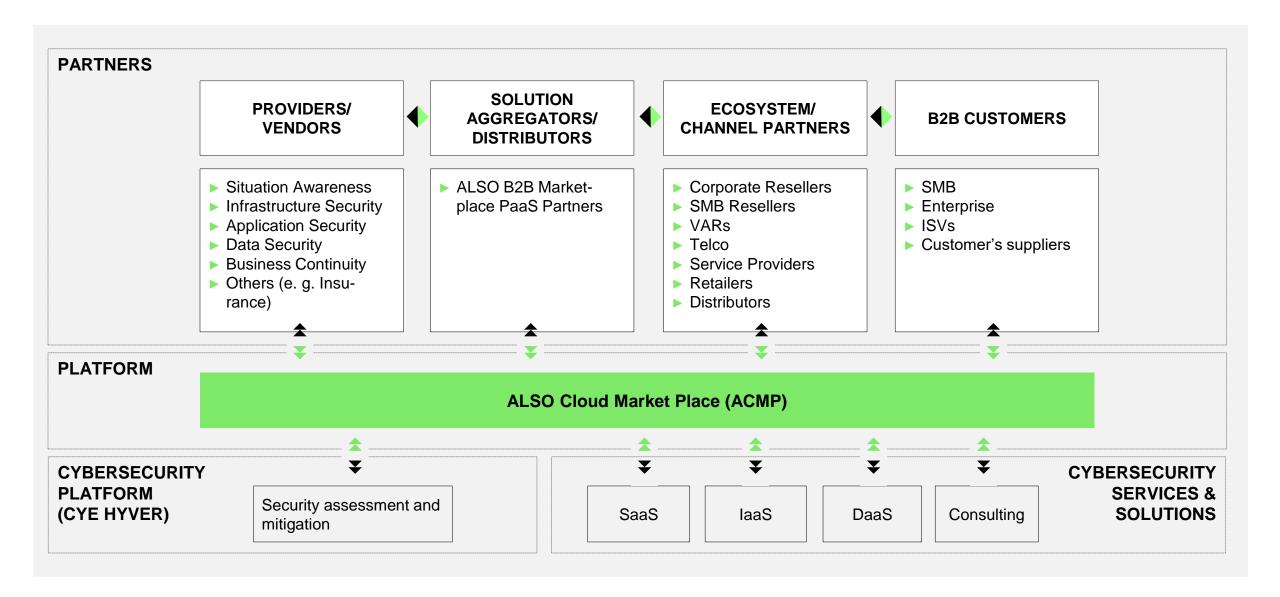
DRIVERS

CYBERSECURITY

CYBERSECURITY ECOSYSTEM

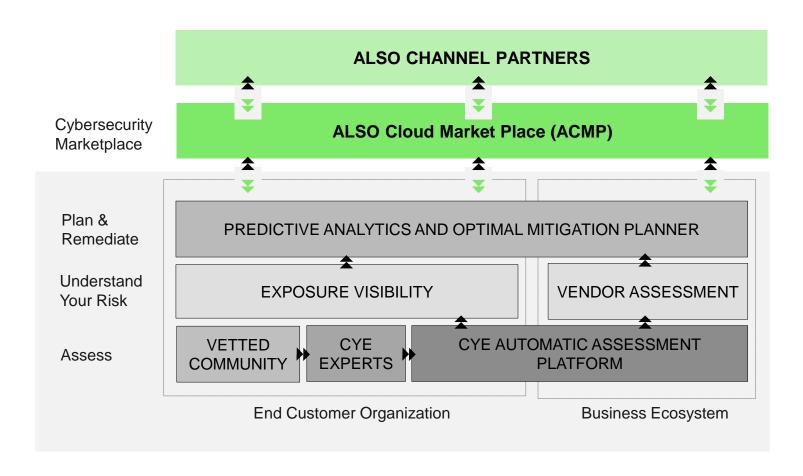


STRUCTURE AND COMPONENTS



PLATFORM

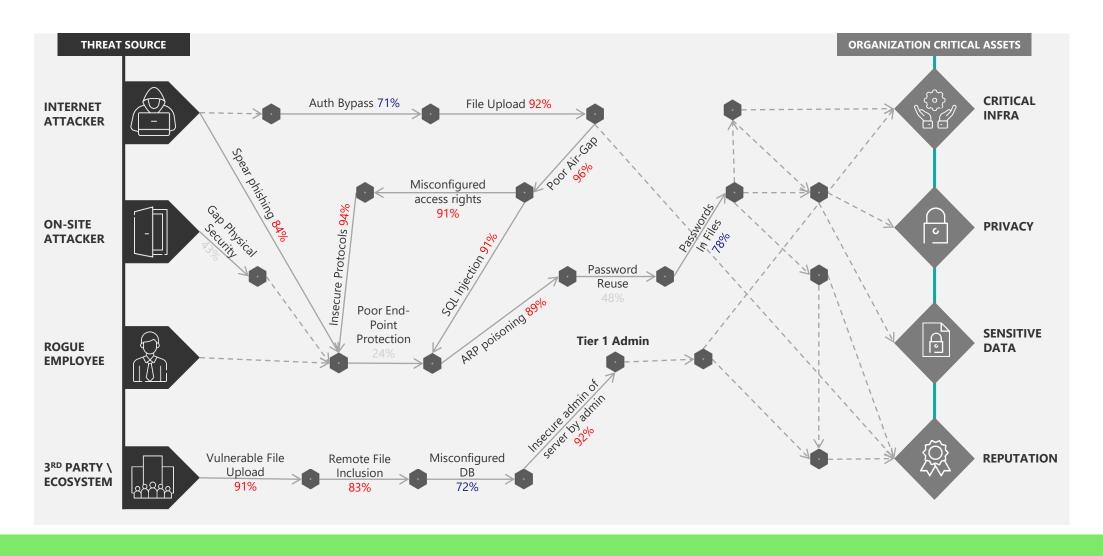




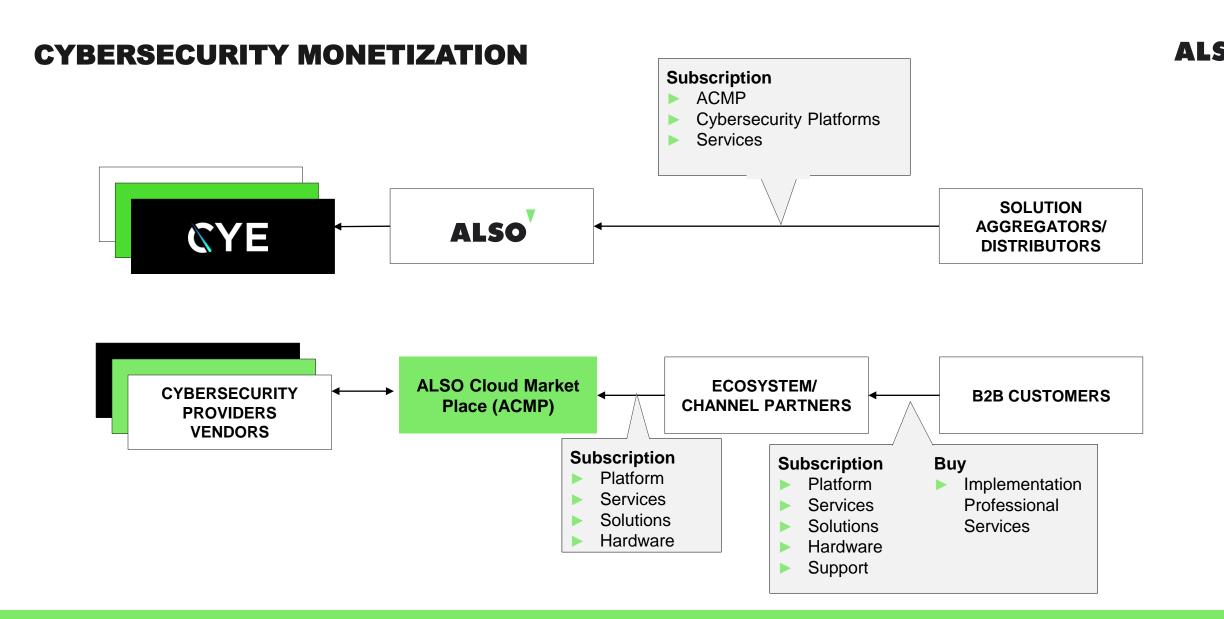
► SOFTWARE BASED AUTOMATED SYSTEMATIC APPROACH TO CYBERSECURITY MONITIZATION THROUGH CHANNEL

PLATFORM FEATURE EXAMPLE - ATTACK GRAPH ANALYSIS





► PRIORITIZATION OF GAPS BASED ON MAX-FLOW MIN-CUT (TIME, COST)

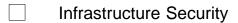


► MONETIZATION OF CYBERSECURITY THROUGH PLATFORMS AND B2B MARKETPLACE

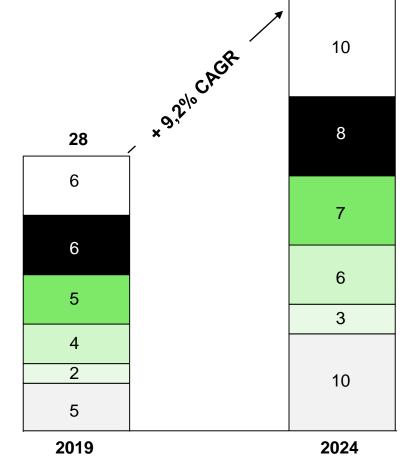
MARKET DEVELOPMENT







- Situation Awareness
- Application Security
- System Recovery & Data Cleansing
- Business Continuity
- Other (e.g. Insurance)



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MONETIZATION FOCUS

Growth phases

- Security Assessment
- Remediation Design
- Mitigation Implementation
- Managed Services

Resellers

- Corporate/Value-added
- System Integrators
- PaaS Partners
- ► SMB

► TAM GROWS BY 55% UNTIL 2024 - MONETIZATION OPPORTUNITIES IN EACH SEGMENT

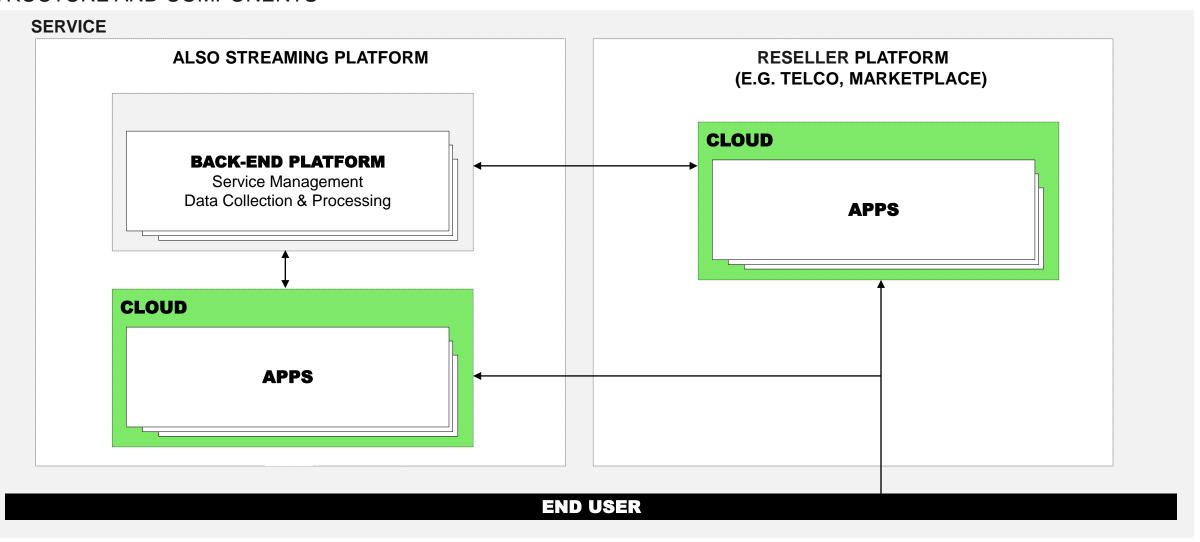
GROWTH DRIVERS

STREAMING

STREAMING ECOSYSTEM



STRUCTURE AND COMPONENTS

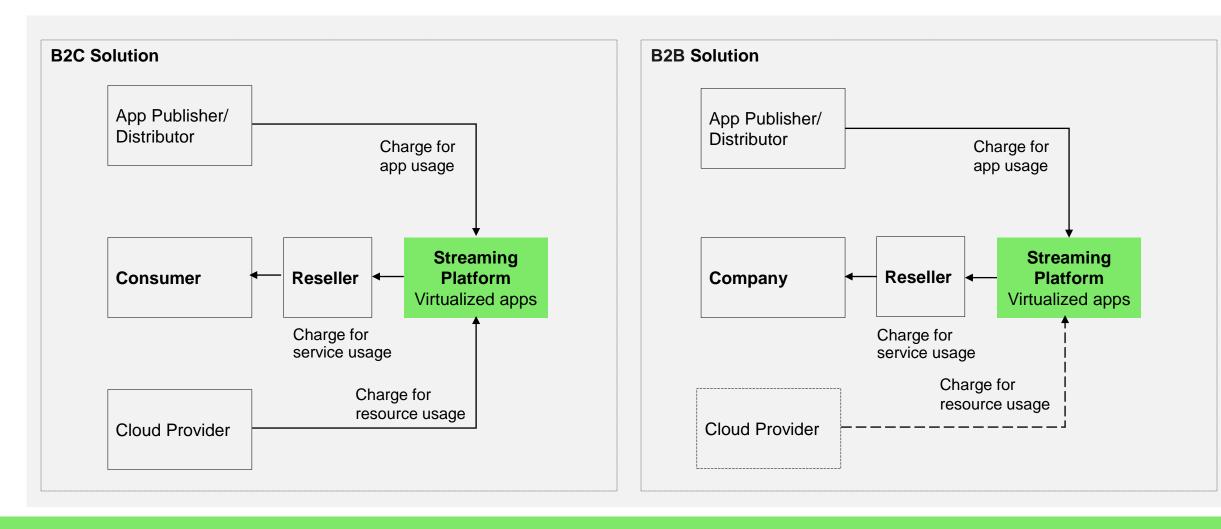


► MONETIZE STREAMING ECOSYSTEM – PROVIDERS, RESELLERS, END USERS

STREAMING MONETIZATION



OPTIONS



► ADDITIONAL REVENUES THROUGH ALL ECOSYSTEM PARTNERS

REFERENCE CASE: TELECOMMUNICATION OPERATOR (TELCO) CUSTOMIZED DEPLOYMENT



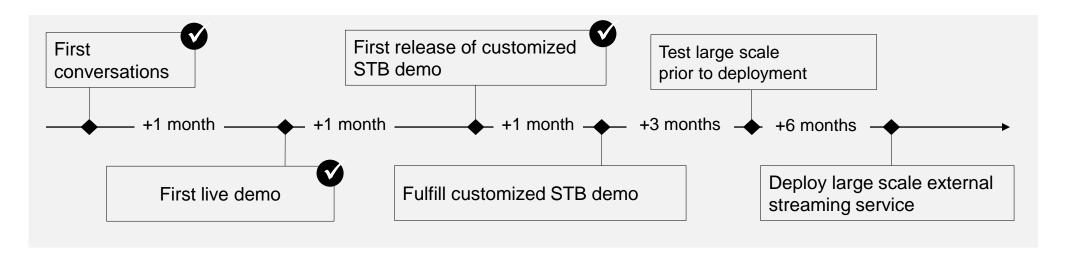
EXAMPLE

PROBLEM

The Telco is interested in providing Cloud Gaming (GaaS) to end users through an external service

SOLUTION

- Customizable end-to-end Cloud Gaming virtualization that covers Telco's requirements
- ► External streaming service via the set-top box (STB) provided by the Telco



► USE LARGE SCALE DEPLOYMENT AS TEMPLATE FOR ROLL-OUT TO OTHER TELCOS

PRACTICAL EXAMPLE

IOT PLATFORM





PROBLEM

Loss of high value goods in the supply of telco shops

SOLUTION

Digital, safe process with ALSO's Smart & Secure Trolley and AllThingsTalk

APPLICATION OF THE IOT ECOSYSTEM



SMART & SECURE TROLLEY

SENSORS IN THE TROLLEY

- ► Electronic lock
- ▶ Location
- ▶ Vibration/Shock
- ► Temperature

Connectivity

- ► LTE-M
- Sigfox

IOT PLATTFORM (ALLTHINGSTALK)

- Location tracking
- Status monitoring

DASHBOARD

- **ALERT**
- Unauthorized opening
- Strong shock

- **DATA ANALYSIS**
- Cycle time
- Usage
- Route optimization

► MONETIZATION «AS-A-SERVICE»







IOT PLATFORM

Continuous digital recording

- ► Trolley location data
- ► Transport and process flow

Benefit

- Economic and ecological optimization of transport routes
- Recognize and avoid misdeliveries and transport damages

VISUALIZATION OF TRANSPORT HEATMAP



► CREATE ADDED VALUE WITH DATA COLLECTED ON ALLTHINGSTALK

QUESTIONS & ANSWERS

THANK YOU