

What is happening in the service providers market



The good message

- More and more customers looking at service providers
- Lack of resources and skills

Shady side

- Tough market and competition
- Costs and margins under pressure

Objective

- Superior services for new and existing customers
- Outstanding value for money
- Absolute reliability
- IT services require the right infrastructure



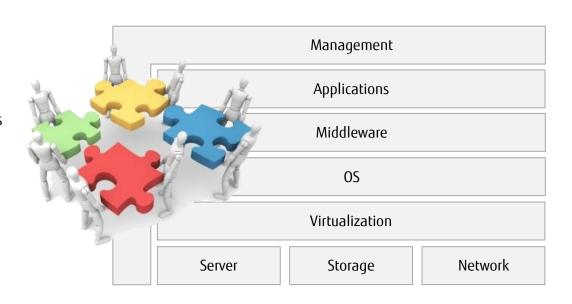


Demand: Low investment risk, fast to bill, efficient to operate.

Building a DC infrastructure is complex



- Tasks to be completed
 - Select, procure, integrate components
 - Tedious coordination among admins
 - Work off complex test matrix
 - Compatibility of (multi-vendor) components
 - Integrate into production environment
- Deep knowledge and skills
 - Less focus on business
- High maintenance effort
 - Each installation is different





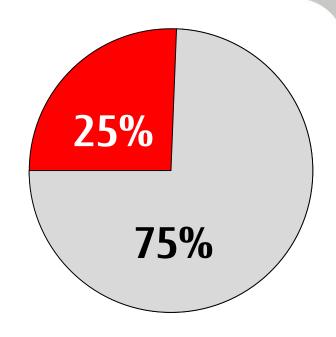
DIY (Do-it-Yourself) can be error-prone, time-consuming, risky, expensive.

2

DIY can be quantified



IT organizations spend
~ 25% of their
time and resources
on pre-deployment.



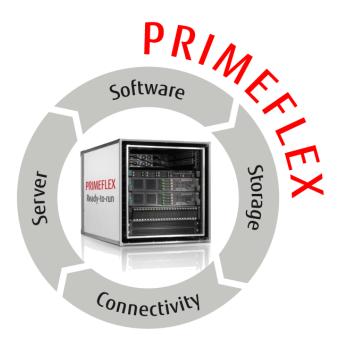
Source: Various studies



Is there a way out?

Take the fast track to your DC infrastructure: FUJITSU Integrated System PRIMEFLEX





Pre-configured

Pre-integrated

Pre-tested

Ready-to-run or Reference Architecture

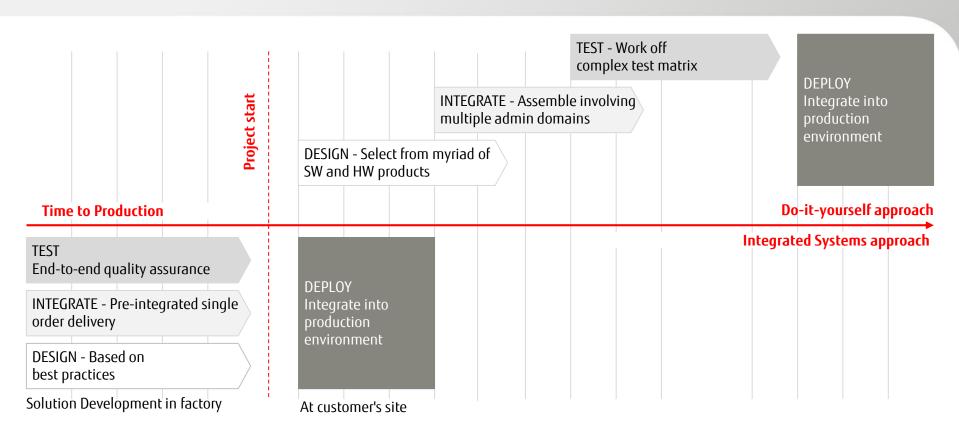




Reduce complexity, time, risk and cost. Increase operational efficiency.

PRIMEFLEX: Fast track to your DC infrastructure





5

PRIMEFLEX: Own and partner technologies

































6

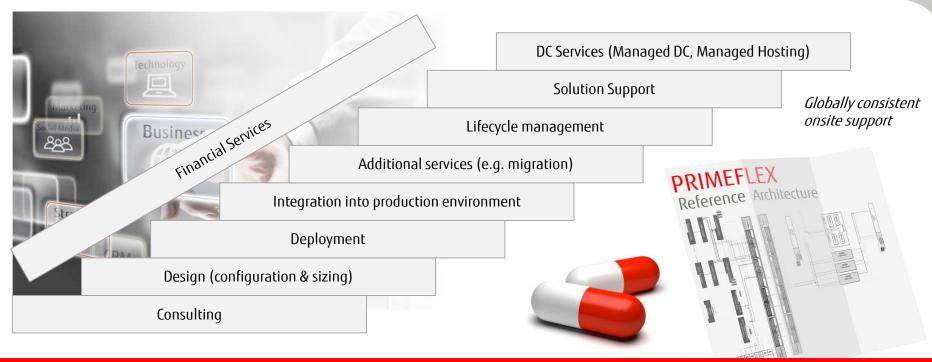




Best-in-class components. Best practices. Project experience.

PRIMEFLEX: Supported by flexible service options







Any guidance and support you need.

PRIMEFLEX - Benefits for service providers



- Fast to bill
- Minimize risk of delays
- Focus on superior services
 - Freed from pre-deployment
 - Freed from lifecycle management
- Increase performance
 - Fast components
 - Optimally harmonized
 - Serve more customers
 - Make more revenue and margin

- Improve service levels
 - Make operation more efficient
 - Responsive to new requirements
 - Satisfy end customers
 - Improve reputation
 - Attract more customers
- CAPEX and OPEX savings
 - Space, energy, cooling
 - Reduced maintenance efforts

8

Shift CAPEX to OPEX

- Tailored to your needs
 - Reference architecture
 - Choice across the board
 - Flexible service options





Reduce complexity, time, risk and cost. Increase operational efficiency.

What PRIMEFLEX customers have achieved



80% reduction in provisioning new services5x faster time to market5x more services deployed per year

Cluster setup within **30 min** instead of 3 days **99%** reduction in setup time **72x** faster to operation

From 0 to VM within 10 min

40% less time needed for system maintenance **60%** of IT shifted from maintenance to innovation



25% reduction in power and cooling40% reduction in DC footprint45% improvement in resource utilization90% reduction in unplanned downtime



70% reduction in deployment cost30% reduction of infrastructure cost35% less annual operation expenses30% savings on overall IT budget

2x more productivity and revenue

Figures may vary across PRIMEFLEX line-up and projects

Analyst's findings



53% less time and labor cost to deploy apps
65% less time and labor cost to deploy infrastructures
35% less DC infrastructure costs
64% less DC operations time and labor cost

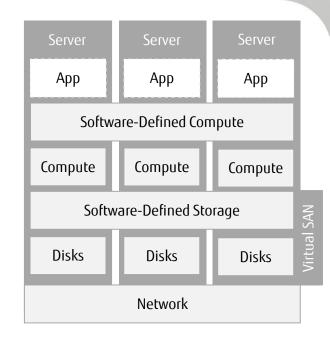
Source: IDC, 2016

PRIMEFLEX includes hyper-converged systems



Characteristics

- Interconnected standard servers
- Local DAS, no external storage
- Virtual instead of physical SAN
- Data services (e.g. replication, deduplication)
- HA / DR built-in
- Unified central management
- Scale-out (performance, capacity)
- Auto-discovery
- SW-defined





Meeting the growth demands of service providers.

11

PRIMEFLEX includes hyper-converged systems



Characteristics

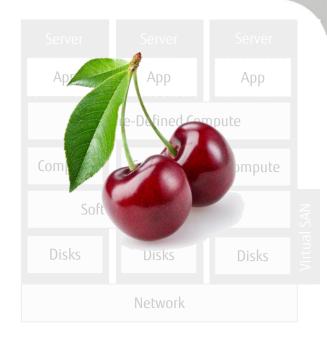
- Interconnected standard servers
- Local DAS, no external storage
- Virtual instead of physical SAN
- Data services (e.g. replication, deduplication)
- HA / DR built-in
- Unified central management
- Scale-out (performance, capacity)
- Auto-discovery
- SW-defined

Benefits for service provider

- Less components, less space
- Less energy and cooling
- Efficient operation
- Start small and grow as you go
- Flexible alignment to business

12

- Fast growth without risk
- Business continuity
- Lower TCO





Meeting the growth demands of service providers.

PRIMEFLEX includes hyper-converged systems

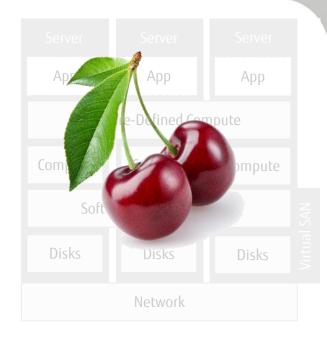


Characteristics

- Interconnected standard servers
- Local DAS, no external storage
- Virtual instead of physical SAN
- Data services (e.g. replication, deduplication)
- HA / DR built-in
- Unified central management
- Scale-out (performance, capacity)
- Auto-discovery
- SW-defined

Benefits for service provider

- Less components, less space
- Less energy and cooling
- Efficient operation
- Start small and grow as you go
- Flexible alignment to business
- Fast growth without risk
- Business continuity
- Lower TCO





Hyper-converged – Silver bullet of IT?

Classical or hyper-converged? – Aspects to be considered



- Workloads need scale-out / scale-up?
 - Compute & storage needs scale in tandem?
 - Granular expansion on component level?
- Bare-metal, multi-hypervisor
- ROBO
- Benefit from built-in data services?
- Expected growth

- Benefit from unified management?
 - Existing skills, staff roles
- Utilize or replace existing storage?
- Storage capacity
- Predictable network performance
- SW licensing
- CAPEX and OPEX

Recommendation: Decide per each use case; Go for hyper-converged, if benefits outweigh drawbacks.

14



Use cases matter. Business requirements determine the optimum approach.

Savings customers achieved with hyper-converged



DC space	50%
Power consumption	50%
Cooling requirements	25%
Initial support cost	25%
Maintenance cost	40%
Time to expand infrastructure	85%
Upgrade time (SW, firmware)	65%
Time to deploy VM (from request to delivery)	60%
Travel time (ROBO)	99%





Advantages of hyper-converged may translate to savings in cost and time.

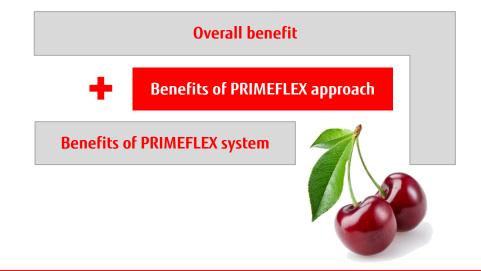
15

PRIMEFLEX systems provide many more benefits



- Benefits of PRIMEFLEX approach
 - Reduced complexity, project time, risk & cost
 - Operational efficiency
 - Peace of mind
- Each PRIMEFLEX system is built for certain purpose with all its benefits
 - Improve service quality
 - Increase flexibility & speed
 - Reduce cost
 - **.**..

 PRIMEFLEX approach adds value to the value the respective system is designed for





It's not just about the benefits during design and deployment.

16

PRIMEFLEX: Addressing our customers' needs



General Purpose

Virtualization and Cloud

- PRIMEFLEX for VMware vSphere
- PRIMEFLEX for VMware vSAN
- PRIMEFLEX for VMware Cloud Foundation
- PRIMEFLEX for Microsoft Storage Spaces Direct
- PRIMEFLEX for OpenStack



Purpose Built

SAP

- PRIMEFLEX for SAP Landscapes
- PRIMFLEX for SAP HANA



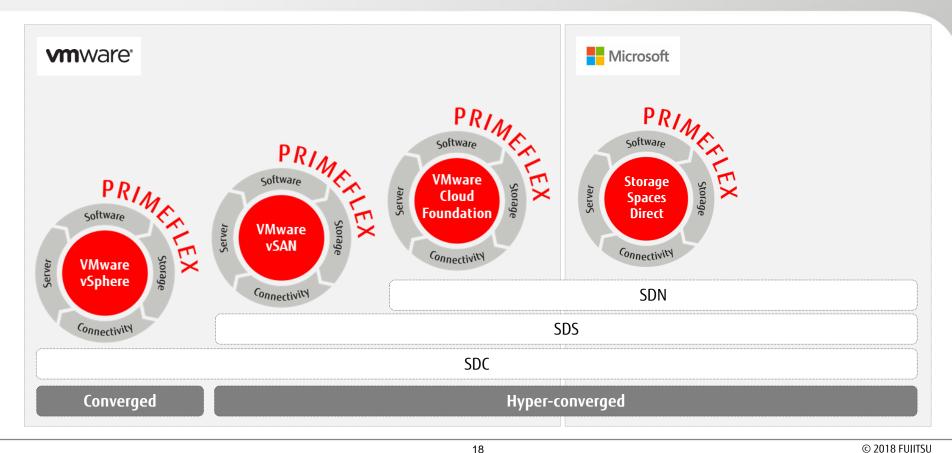
Analytics

- PRIMEFLEX for Hadoop
- PRIMEEI EX for HPC



PRIMEFLEX for Virtualization





PRIMEFLEX for VMware vSphere

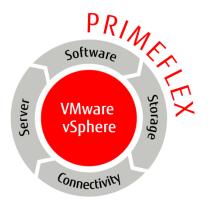


Reference architecture

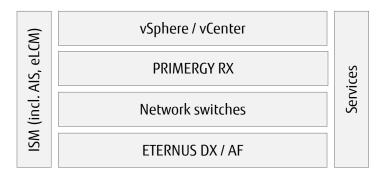
- Designed for mixed workloads
- Rack & cabling included
- Different flavours [ECO and HA]
- No solution pre-load
- On-site deployment included
- 2x ToR, 1x management switch

Various sizes

- 2-8 (16) x RX2530, 2-8 x RX2540
- DX100-600, AF250-650 (flexible storage)
- iSCSI and FC















Your fast track to flexible virtualization, the traditional converged way, using Fujitsu storage.

19

PRIMEFLEX for VMware vSAN

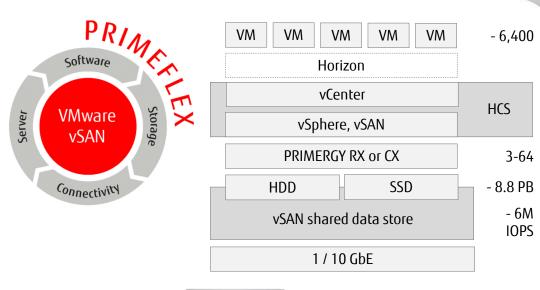


Reference architecture

- Hyper-converged
- VMware certified
- UFM with vSphere / vSAN pre-installed
- Flexible SW licensing (bundled, BYOL)

Various configuration variants

- Hybrid (\$/GB, mixed r/w workload)
- All Flash (\$/IOPS, write-intensive, latency)
- High density (CX)
- Flexible configuration (CPU, RAM, storage)









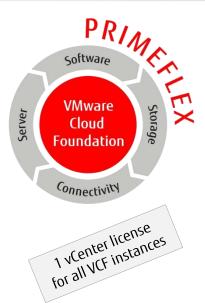
Your fast track to a VMware-based hyper-converged infrastructure.

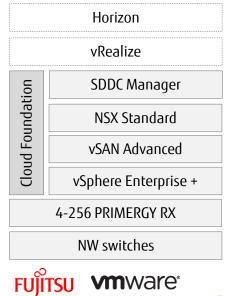
20

PRIMEFLEX for VMware Cloud Foundation



- Ready-to-run
 - Multi-rack SDDC
 - Hyper-converged
 - Everything virtualized
- VMware Cloud Foundation
 - Integrated SW bundle for SDDC
 - Flexible licensing (BYO)
- SDDC Manager
 - Virtual and physical resources
 - Automation engine (Provision, monitor, LCM)













The fast track to large-scale SDDC. Ready to operate within 2 hours.

21

SDDC Benefits



- Operational simplicity
 - Skills, training
 - Avoid human error
 - Time for innovation
- Agility, speed
 - Adaptation to new demands
 - Respond to business needs
 - Any workload, anywhere
- Service quality
 - Business continuity
 - Maintain service levels

CAPEX

- Resource utilization
- Less servers & storage
- Less ports, less switches
- Less management tools
- Commodity HW

OPEX

- HW support cost
- Energy, cooling
- DC floor space
- Admin effort, productivity











Radical paradigm shift for IT: From a reactive service provider to a proactive change agent.

22

PRIMEFLEX for VMware Cloud Foundation at Akademiska Hus





Customer

- One of Sweden's largest property companies
- Build, develop, manage environments for education, research, innovation
- Properties across Sweden

Objectives

- Digitize every aspect of IT estate
- Become more efficient and flexible
- Provide real-time information services
- Migrate to VDI
- Lower cost





PRIMEFLEX for VMware Cloud Foundation at Akademiska Hus





Solution

- PRIMEFLEX for VMware Cloud Foundation
- 14x PRIMERGY R2540
- 2 CPU, 384GB RAM, 2TB SSD storage / server
- NVIDIA Tesla M10 for CAD 3D apps
- Factory integrated, plug-and-play
- Running VDI with thin clients in offices
- 450 users in 16 locations
- Managed from any location via a single console
- New virtual desktops at touch of a button

Benefit

- Double efficiency and performance
- Workspace access anywhere
- Grow on demand
- Cut cost by 50%
- Less energy consumption (SEK400k saved in 1 year)

It quickly became clear that Fujitsu could provide all the technology we need and scale easily to a hybrid cloud solution. Moreover, in terms of cost, Fujitsu delivered the best bang for our buck.

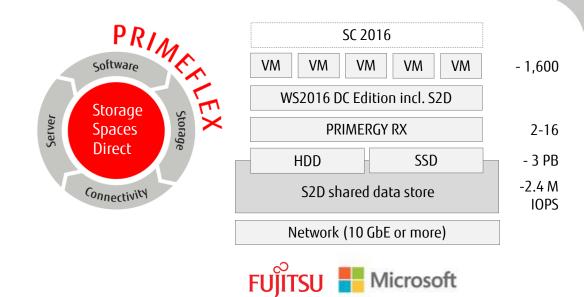
Per Brantsing Karlsson, IT Manager Akademiska Hus

https://www.youtube.com/watch?v=jrw9zS2kful&index=4&list=PLq25m9dYDwWjRj1oD4uW_HISUQu89jbsJ&t=0s

PRIMEFLEX for Microsoft Storage Spaces Direct



- Reference architecture
 - Microsoft certified
 - License included in WS2016 DC
 - SDN included
- Various configuration variants
 - Mix of HDD, SSD, NVMe
 - 2-tier and 3-tier storage infrastructure
 - Choice between \$ / GB and \$ / IOPS



Switches not included; RA relates to individual node; no relation among servers or to rack.



Your fast track to Microsoft HCI.

Customer example: MAKE iT





Customer

- Innovative IT products and services
- Founded in 2000
- www.make-it.se
- Objective
 - Tech refresh of DC environment
- Solution: PRIMEFLEX for Microsoft Storage Spaces Direct
 - 4x RX2540M2
 - 2x RX2540M2 (management node)
 - Brocade VDX6740

https://www.youtube.com/watch?v=kwe5CRtHldE



Fujitsu has always been there for us. Thanks to our long-term partnership we got involved in the game early, even before FUJITSU Integrated System PRIMEFLEX® for Microsoft Storage Spaces Direct was officially launched.

Andreas Tärnegård, CEO Make IT

Virtual infrastructures require the right hardware

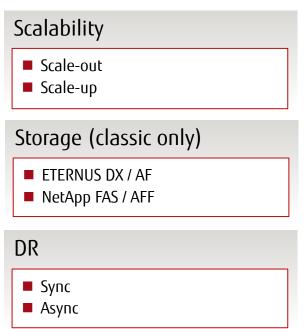




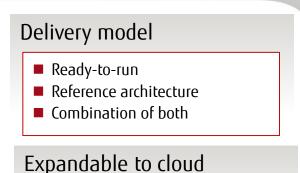
PRIMEFLEX and virtualization: Tailored to your needs



Architecture Classic Hyper-converged Virtualization SW ■ VMware Microsoft Size Performance Capacity



28







PRIMEFLEX means choice for service providers.

Why PRIMEFLEX?



Choice

- Architecture
- Virtualization technology
- Storage



Flexible reference architectures

- Treated like products
- Deployment guidelines by default
- Ready-to-run option



Flexible configurability in real-time

- Same tool for all systems
- Easy to use
- All details considered (e.g. cabling)



Proven hardware

- Performance
- Reliability
- Efficiency







Flexible services options

- Throughout all lifecycle phases
- Globally consistent onsite support
- Attractive financing options



Many customer references

- Across portfolio
- Across industries
- Across regions

29



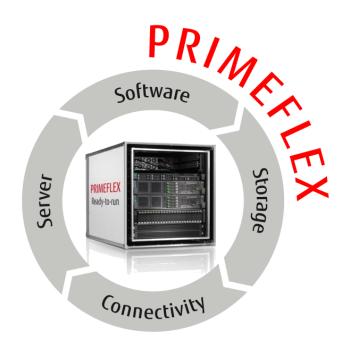




A sound foundation for co-creating your ideal solution.

So what makes the difference?





Higher Performance

Tailored to Your Needs

De-risking Growth



Fujitsu can help make the difference.



shaping tomorrow with you