The Plantronics Wireless Solution Guide

The work environment is changing and new tools are giving us new ways of collaborating, regardless of our location. We need to be able to optimise our environment, matching the work space to the task while staying in touch and sounding professional—we need to be mobile in and outside of the office.

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IDEAL FOR

Bluetooth[®]

FLEXIBLE AND HYBRID WORKERS

Who work from the office most of the week, but frequently from a hot desk or needing to be mobile part of the time, showing presence and sounding professional.

Bluetooth

IDEAL FOR

MOBILE PROFESSIONALS

Generally working remotely, on the road, airports, cafes, customer sites, relying on mobile, tablet and PC, needing to sound professional whatever the location.

IDEAL FOR OFFICE WORKERS

Bluetooth

Who are generally in the office 5 days a week and working from a fixed desk, but want to add wireless flexibility.

VOYAGER 5200 UC/EDGE UC VOYAGER FOCUS UC SAVI 700 SERIES **VOYAGER 5200 UC/EDGE UC** SAVI 400 SERIES CS500 SERIES CONNECTS TO CONNECTS TO CONNECTS TO CONNECTS TO CONNECTS TO CONNECTS TO (⊞ Пп WEARING STYLES WEARING STYLES WEARING STYLES WEARING STYLES WEARING STYLES WEARING STYLES Over-the-ear Over-the-ear Stereo with active Monaural/Binaural Monaural/Binaural Monaural/Binaural noise cancellation On-the-ear Over-the-ear Over-the-ear On-the-ear Over-the-ear Over-the-head Over-the-head Over-the-head Bluetooth **DECT** Bluetooth **DECT** Bluetooth[®] DECT security Bluetooth **VOYAGER FOCUS UC RECOGNISING THE** CALISTO 620 VOYAGER LEGEND CS **VOYAGER FOCUS UC VOYAGER LEGEND CS OPPORTUNITY** CONNECTS TO CONNECTS TO CONNECTS TO CONNECTS TO CONNECTS TO ПП п WEARING STYLES WEARING STYLES WEARING STYLES Portable WEARING STYLES speakerphone Over-the-ear Stereo with active Stereo with active Over-the-ear noise cancellation noise cancellation

Bluetooth

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Wireless Solution Guide

CUSTOMER CHALLENGE	HOW PLANTRONICS CAN HELP
Unpredictable background noise means calls sound unprofessional or callers have to repeat themselves—major causes of irritation and a drain on productivity.	 Use wireless headsets to take calls to a suitable spot to avoid being disturbed or disturbing colleagues. Advance noise cancellation gives enhanced call intelligibility and limits background noise pollution.
With longer calls the norm, minimising strain and maximising comfort is essential.	• Wireless users can get up, stretch their legs, collect a printout or even a drink during longer calls and its good for your health too.
In the modern office, privacy and flexibility remain important for different types of customer calls.	• Wireless headsets offer the flexibility to work comfortably at a desk or when roaming to find a quiet or private workspace when in the office.
When collaboration with colleagues is required, the ability to move away from the desk means faster call resolution.	 If users need to step away from their desks, DECT[™] wireless gives them the power to roam up to 100m to find a quiet space and still stay connected.
Voice clarity is essential for making sure everyone is understood on a call.	• Simply standing up during a call can improve speech and wireless headsets make it easier and more comfortable to do this.
Peace of mind , how do you make sure your employees always have a working headset?	• All headsets are covered by our Advanced Warranty Replacement program. If we can't resolve your headset issue on the phone, we will generally get an advance replacement to you, free of charge, within 24 hours wherever you are in Europe.

Bluetooth[®]

Great for: Exchanging data over short distances to multiple office and mobile devices—simple to connect to most PCs, smartphones and tablets.

How it works: Pairs a single headset with up to eight different devices, including smartphones and tablets.

Wireless range: Up to 10m from the base station (up to 30m with the Voyager Focus UC δ Voyager 5200 UC).

Additional features: Contextual awareness and Smart Lock functionality, based on proximity, wearing state and caller ID.

DECT

Great for: Taking your call or conference to a quiet or private place, consult an expert colleague throughout the office.

How it works: Manages multiple devices (PC, deskphone, mobile) with a single headset with no interference with other Wi-Fi or Bluetooth devices.

Wireless range: Up to 100m from the base station.

Additional features: Wideband HD Voice for maximum audio clarity and adaptive power for maximum talktime

Plantronics Manager Pro and Plantronics Hub work together to give enterprises total control and flexibility over their Plantronics audio headsets and devices.

SIMPLIFY DEVICE ADMINISTRATION

- Easily deploy all client software and device firmware upgrades
- Enable or disable device settings

OPTIMISE ASSET UTILISATION

- Monitor Plantronics device setting and usage
- Ensure audio devices are always up-to-date
- Generate usage reports to manage asset utilisation





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