

Special Terms and Conditions of Service

ALSO Device Enrollment Program (DEP) (hereinafter "Service")

On the basis of the ALSO GTC, the parties agree on further terms and conditions in accordance with these Special Terms of Service (hereinafter referred to as "STCS") for the Service. In the event of a conflict between these SST and the GTC, the SST shall prevail. Unless otherwise agreed, the GTC and this SST constitute the entire agreement between the parties regarding the DEP Service (hereinafter the "Agreement").

1. Service Description / Description of the Service

- 1.1. The Apple Device Registration Service enables authorized Apple Customers to easily integrate their devices into the Device Enrollment Program (DEP) or Apple Business Manager (ABM). DEP-enabled devices can be purchased from ALSO and professionally linked to Mobile Device Management (MDM). This service facilitates the procurement process and ensures smooth integration of the devices into the end customer's IT infrastructure. Customers can manage their Apple devices effectively and seamlessly by using this service.

2. Conditions

- 2.1. **Data processing:** The Customer confirms that it is entitled to process the data supplied to ALSO, in particular with regard to data protection legislation.
- 2.2. **Information Provision:** All information required for proper registration of devices in Apple Business Manager will be provided by Customer. The customer guarantees the accuracy and correctness of the data provided.
- 2.3. **Ordering process:** The Customer undertakes to place their orders in accordance with the applicable ordering guidelines and procedures - available under https://www.also.com/ec/cms5/nl_2420/2420/index.jsp from ALSO.
- 2.4. **Deadlines:** The Customer must report the registration data within 30 days of ordering the service. After this period, ALSO is entitled to charge for the service.
- 2.5. **Registration:** ALSO registers the devices in the DEP or Apple Business Manager in accordance with Apple's requirements.
- 2.6. **Use of tools:** ALSO determines which software and tools are used for registration and reporting to ensure the accuracy and efficiency of the process.
- 2.7. **Data protection:** The processing of personal data is carried out in accordance with the applicable data protection regulations and the agreements between the parties.

The contractual partner of ALSO acknowledges that, in order to fulfil the obligation to perform (including registration services) by ALSO, it must ensure that it as a Customer in the contractual relationship with its respective end customer must (i) inform the latter that the required end customer data (no personal data) and necessary administration rights (without access to personal data) must be made available to ALSO and (ii) oblige the end customer to give the corresponding consent in a verifiable manner and to grant the access rights. The contractual partner shall provide ALSO with the necessary information in an appropriate form prior to the provision of services by ALSO.

Data processing	With the registration service, ALSO supports unauthorized Apple customers in the simple integration of their devices into the Device Enrollment Program (DEP) or Apple Business Manager.
Personal	Credentials: <ul style="list-style-type: none"> • Login (username) • Password • Mobile phone number for two-factor authentication (MFA). The customer communicates the MFA code to the ALSO VAS Team by telephone. • Contact person (surname, first name, telephone number, e-mail address)
Purpose	This service facilitates the procurement process and ensures smooth integration of the equipment into the customer's IT infrastructure.
Service provider	ALSO transmits the data to the Apple Business Manager, Apple Inc., located at One Apple Park Way, Cupertino, California, USA. The privacy policy can be viewed at https://www.apple.com/nl/legal/privacy/
Legal basis	This data processing is carried out on the basis of contractual or pre-contractual measures in accordance with the Data Protection Act. The provision of your data is voluntary.
Necessity	The access data provided is necessary for the fulfilment of the registration service.
Data transfer to third countries	<p>The categories of recipients of the personal data ALSO and other ALSO national companies. An intragroup agreement has been concluded within the ALSO Group, which ensures appropriate data protection.</p> <p>Furthermore, personal data can be transferred to the USA according to Apple Inc.'s privacy policy. Apple Inc. is a participant in the EU-U.S. Data Privacy Frameworks.</p>
Retention period	10 years

3. Third Party Terms

Customer acknowledges that it has registered with Apple Business Manager and accepted all required terms and conditions from Apple.

4. Prices and payment terms

Unless otherwise agreed, the terms of payment shall apply in accordance with already active ALSO business.

5. Term and Termination

ALSO can cancel the Service within 30 days.

6. Miscellaneous / Miscellaneous

6.1. ALSO has the right to unilaterally amend this SST at any time. The version in force at the time of the order shall apply. The Customer's receipt of additional services shall be deemed to be acceptance of the amendment of this SST. If a Customer does not accept the changes to these conditions, ALSO is entitled to block the Customer's account.

6.2. If the Customer fails to meet its obligations or is in default with them, ALSO is not obliged to provide the Service.